



Quality/Risk/Compliance Report

NOVEMBER 2020

QUALITY

- Quality minutes from previous month included as attachment

Previous policies approved by Quality/Med Staff/No approval from Governing Board.

1. Respiratory policies and procedures.
 2. Drug room policies and procedures.
- Policies and forms approved by Quality Committee on December 03, 2020.
 1. Clinical Policies and Procedures
 2. Emergency Department Policies and Procedures
 3. Wound Care Procedure FormConsent agenda – HR performance Evaluation Policy
 - HIM – Showed improvement on reporting. Cohesive IT has approved and is working with MRMC IT to put into place a secure way to allow Providers access to EMR outside of the facility. They will be able to sign in and complete any paperwork. MRMC will be conducting a Provider time study from December 7th-20th. This will all help with Quality and improving patient care.

COMPLIANCE

- No complaints or grievances for November.
- Contracts that were approved for October:
 1. MiMedx Group
 2. Contract with Velocity EHS MSDS Online
 3. PARA Price Transparency Tool Agreement
 4. Charge Master Review Data Maintenance and PTT



- Contracts up for review for November:
 1. OGA auto insurance

RISK MANAGEMENT

- 4 Medication Variance
- 1 AMA – Inpatient was wanting to go home. Provider and staff counseled with the patient to let her know the importance of staying. They explained the risks and the benefits to the patient. Patient ended up calling a cab and leaving AMA. Paperwork was signed.
- 2 Patient falls with no injury
- 1 Patient fall with minor injury (skin tear)
- Working with Infection Control Nurse, CEO and CNO to stay informed with updates and information about Covid-19. Coming immunizations.
- During the outbreak we have in place:
 1. No visitor for the patient (unless near end of life)
 2. Screening for all entering the Hospital and annex
 3. Drive through swab for Covid-19
 4. Possible positive Covid-19 patients are seen in the OR2 room with direct ventilation
 5. Positive Covid-19 patients are to stay in Covid wing. We have 5 rooms on the wing. Rooms 12 and 13 have direct ventilation. The other 3 rooms are available for use as well.

WORKMAN'S COMP

- There are currently no Workman's Comp cases currently open.