



Clinic Operations Report

Mangum Family Clinic

November 2025

Monthly Stats	November 2024	November 2025
Total Visits	133	145
Provider Prod	165	108
RHC Visits	131	132
Nurse Visits	2	2
Televisit	0	0
Swingbed	3	24

Provider Numbers	RHC	TH	SB
Ogembo	0		
Sanda	65		
Langley	69		
Barnes	11		

Payor Mix	
Medicare	38
Medicaid	44
Self	5
Private	58

Visits per Geography	
Mangum	103
Granite	20
Willow	9
Altus	5

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Visits	187	183	183	209	205	176	177	218	218	202	145		

Clinic Operations:

- Nelson Ogembo on PTO for all of November.
- Dr. Langley, Mary Barnes, and Dr. Sanda covered clinic.
- Five days with no provider. Dr. Langley had outside clinic obligations resulting in low patient census.
- Closed for Thanksgiving.

Quality Report:

Improvement Measure	Actual	Goal	Comments
Reg Deficiencies	0	0	12 audited
Patient Satisfaction	4	5	1-excellent; 3-good
New Patients	11	10	Good
No Show	9.06%	<12%	16 no shows for the month
Expired Medications	0	0	

Outreach:

- Facebook posting for scheduling complete physicals, well child checks, and wellness tips.

Summary :

During the reporting period, the clinic experienced five days plus a holiday without a provider, which contributed to a reduced patient census. In addition, Dr. Langley's external obligations made it impractical to schedule a full day of patient visits. Despite these temporary challenges, Mangum Family Clinic remains steadfast in its commitment to serving our community and delivering compassionate, high-quality care.