


Our Ref SC-214701-2.5
August 10, 2022
Expiration Date: July 31, 2023

Mangum Regional Medical Ctr
Ms. Tonya Bowen
1 Wickersham Drive
Mangum, OK 73554
United States
+15807823353

Ms. Bowen,

Thank you for choosing our **Milli-Q®** Service Plan. At MilliporeSigma we know that in today's demanding laboratory environment, one of the most valuable assets you have is your time. We are committed to helping you focus on your work.

All our Milli-Q® Service Plans will give you access to the following:

-  **Connection to Milli-Q™** – You have the benefit of using MyMilli-Q™, a digital service that streamlines the care of your Milli-Q® Water Purification Systems and helps you manage your Milli-Q® service plans. From the web portal, you can track your service history, schedule maintenance visits, manage consumable deliveries and renew your contracts. To enable the activation, you simply need to provide the email address of the main user of MyMilli-Q™ in the dedicated section below.
- **Technical Support Hotline** – In-house support experts are available to diagnose, investigate, solve customer issues and schedule repair visits if/when required. You can reach Technical Service at (888) 645-5478. Please have your serial number ready.
- **Genuine MilliporeSigma Parts** – Only genuine MilliporeSigma parts produced in an ISO® 9001 manufacturing site are used to service your water purification system.
- **Expert Maintenance Support** – Only factory-trained field service engineers repair and maintain water purification systems in compliance with MilliporeSigma's worldwide service operating procedures.

Our service experts identified the following plan as the best product matching your specific service needs:

Total Coverage:

- Unlimited troubleshooting/repair visits during normal business hours (Monday - Friday, 8am - 5pm).
- All necessary spare parts replaced free of charge.
- The Service Total Plan does not cover consumables such as filtration cartridges, UV Lamps, RO Membranes or EDI Modules.

Preventive Maintenance Visit:

- An annual preventive maintenance visit, including Mechanical, Hydraulic and Electrical checks of your system.
- Comprehensive checkup of system specifications and operational functions.
- Preventive replacement of worn parts using a system-specific maintenance kit.
- Auditable service operating procedures.
- Software and Firmware updates.

You may submit your purchase order directly to me via fax, email or direct mail. We also accept credit card orders if you cannot submit a purchase order.

****In order to receive same month service, your order needs to be submitted to us by the 1st day of the month in which service is needed. To accelerate the PO process, please be sure to fill out the Order Form that is attached to this quotation. Should you require an expedited shipment, a surcharge will be applied for the additional shipping charges.**

My contact information is listed below in the closing of this letter. Upon receipt of your purchase order, we will implement your plan immediately to ensure uninterrupted service and coverage.

Should you have any questions or need additional information, please do not hesitate to contact me. Again, we thank you for your continued business.

Sincerely,



Karolina Cermeno
Maintenance Contract Specialist
MilliporeSigma
(978)-715-1798
karolina.cermeno@emdmillipore.com



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Service Agreement Renewal

Year 1 - AFS® 8D - ZAFS08DWW F8DA54287E

Catalogue Number	Description	Estimated availability if ordered today	Qty	Unit List Price (USD/\$)	Unit Net Price (USD/\$)	Total Net Price (USD/\$)
1 ZWAF1ESUT0	AFS ESS 8,8D TOTAL™ COVERAGE	Eff 8/1/2022 - 7/31/2023	1	1,520.00	972.80	972.80
2 ZWR0C0V1	RO COVERAGE FLR1 MULTI YEAR CLINICAL	Eff 8/1/2022 - 7/31/2023	1	322.00	206.08	206.08
3 ZWAF1ESUE0	AFS ESS 8,8D PREVENTIVE MAINTENANCE	Visit 9/2022	1	667.00	426.88	426.88
4 ZWAAZONE3	TRAVEL ZONE 3	Visit 9/2022	1	885.00	566.40	566.40
5 ZWAADADES	DADE AFS DECONTAMINATION	Visit 9/2022	1	433.00	277.12	277.12
6 ZF3000527	MAINTENANCE KIT ESS AFS/LX/RIOS	Ship 8/2022	1	382.00	244.48	244.48
7 ZLXUVLPL1	UV LAMP FOR TANKASM/RIOS/ELIX-L	Ship 8/2022	1	371.00	237.44	237.44
8 CDRC60201	60 GPD RO CARTRIDGE	Ship 8/2022	1	976.00	0.00	0.00
9 P90050US	Selective Micro Clean 750A	Visit 9/2022	1	110.00	70.40	70.40
10 CP2ALLREST	Q-GARD A2 POLISHING CARTRIDGE	Ship 8/2022	2	445.00	284.80	569.60
11 CDUFBC001	BIOPAK CLINICAL	Ship 8/2022	3	546.00	349.44	1048.32
12 CPAFSARKT	Milex + Tubing for Aeration Pump	Ship 8/2022	2	123.00	78.72	157.44
13 PR0G0T0S2	PROGARD TS2	Ship 8/2022	2	617.00	394.88	789.76
14 ZFREIGHT	Freight charges	Ship 8/2022	1	57.00	57.00	57.00
Total(USD/\$)						5,623.72
Year 1 - Sub Total(USD/\$)						5,623.72
Grand Total(USD/\$)						5,623.72

Effective Dates 08/01/2022-07/31/2023



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Order Form

This form may be used in lieu of a hard copy Purchase Order, if the order total is under \$10,000.

*******ALL FIELDS ARE REQUIRED*******

Ship to Address (Required):

Bill to Address (Required):

Purchase Order Number (Required)*:

Purchase Order Dollar Value (Required):**

*For credit card orders, please enter your name and a phone number in which to reach you. Customer Service will contact you upon entry to collect your credit card information.

**Please enter the total amount of your agreement, including any optional items, you wish to purchase in this field. Orders over \$10k will require a hardcopy purchase order.

Please place a check next to your preferred invoice method (Required):

Pay As You Go (invoices are issued as product ships or service is rendered)

Prepaid (one invoice for the total amount of the agreement is issued upfront)

MilliporeSigma Shipping Terms are Prepaid & Added

MilliporeSigma FOB Terms are FOB Shipping Point

Payment Terms are Net 30

Initial here to accept: _____

You may email or fax the completed form to NAOperations@Milliporesigma.com or 978-715-1561.

MyMilli-Q™ Activation:

To enable the activation of MyMilli-Q™, please provide the name (first and last), email, and phone number of the person who will be the main user of MyMilli-Q™. Upon activation, this person will receive an email to activate MyMilli-Q™.

Contact Name: _____

E-mail: _____

Phone Number: _____

Please note that access to MyMilli-Q™ will require acceptance of additional Terms and Conditions that will be shown during the account creation process.

- Check this box if you do NOT want to benefit from MyMilli-Q™.

