



Clinic Operations Report

Mangum Family Clinic

August 2025

Monthly Stats	August 2024	August 2025
Total Visits	167	218
Provider Prod	156	175
RHC Visits	157	202
Nurse Visits	4	5
Televisit	0	0
Swingbed	6	14

Provider Numbers	RHC	TH	SB
Ogembo	182		
Sanda	36		

Payor Mix	
Medicare	47
Medicaid	68
Self	12
Private	50

Visits per Geography	
Mangum	142
Granite	17
Willow	10

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Visits	187	183	183	209	205	176	177	218					

Clinic Operations:

- Clinic visits are trending upwards.
- Abundant school physicals.

Quality Report:

Improvement Measure	Actual	Goal	Comments
Reg Deficiencies	0	0	12 audited
Patient Satisfaction	5	5	2-excellent; 3-good
New Patients	16	10	Excellent
No Show	11.5%	<12%	22 no shows for the month
Expired Medications	0	0	

Outreach:

- Prepping for flu season.
- School physical Facebook posting.

Summary :

Solid numbers for the month of August. Continuing to work on increasing availability of appointment slots. Clinic staff doing great at keeping “no shows” down. Dr. Sanda and Nelson Ogembo had a few slow days in the clinic but, Mangum Family clinic remains dedicated to quality and compassionate care to our community and neighbors.

“You love, you serve, and you show people you care. It’s the simplest, most powerful, greatest, success model of all time.” Joe Gordon.