

# **Clinic Operations Report**

## Mangum Family Clinic

### October 2025

Monthly Stats	October 2024	October 2025
Total Visits	202	200
Provider Prod	183	182
RHC Visits	196	175
Nurse Visits	6	8
Televisit	0	0
Swingbed	4	24

Provider Numbers	RHC	TH	SB
Ogembo	164		
Sanda	36		

Payor Mix	
Medicare	78
Medicaid	77
Self	5
Private	40

Visits per Geography	
Mangum	162
Granite	21
Willow	15
Altus	2

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	<u>Total</u>
Visits	187	183	183	209	205	176	177	218	218	202			

#### **Clinic Operations:**

• Nelson Ogembo on PTO 10/30-10/31. No provider available during these dates.

#### **Quality Report:**

Improvement Measure	Actual	Goal	Comments
Reg Deficiencies	0	0	12 audited
Patient Satisfaction	5	5	4-excellent; 1-good
New Patients	17	10	Excellent
No Show	8.6%	<12%	33 no shows for the month
Expired Medications	0	0	

#### Outreach:

• Facebook social media posts.

#### **Summary:**

Mangum Family Clinic remains deeply committed to serving our community and providing compassionate, high-quality care. Despite experiencing two days without a provider on staff, our patient volume continued to reflect strong community trust and engagement.

"You love, you serve, and you show people you care. It's the simplest, most powerful, greatest, success model of all time." Joe Gordon.