

QUALITY MANAGEMENT REPORT

SUMMARY

Current Year **2023**
 Month : **10**

				Monthly				Cumulative			
ID	Group	METRICS	Unit	Previous Year Performance	Benchmark	Current Year Performance	CY/PY % of Change	Previous Year Performance	Benchmark	Current Year Performance	CY/PY % of Change
VOLUME & UTILIZATION											
00101	Volume & Utilization	Total ER visits	#	139.00		138.00	▼ -1.00	1852.00		1466.00	▼ -386.00
00102	Volume & Utilization	Total # of Observation Patients admitted	#			3.00	▲ 3.00	6.00		18.00	▲ 12.00
00103	Volume & Utilization	Total # of Acute Patients admitted	#	12.00		11.00	▼ -1.00	169.00		142.00	▼ -27.00
00104	Volume & Utilization	Total # of Swing Bed Patients admitted	#	8.00		11.00	▲ 3.00	111.00		111.00	■
00105	Volume & Utilization	Total Hospital Admissions (Acute & Swing bed)	#	20.00		22.00	▲ 2.00	280.00		253.00	▼ -27.00
00106	Volume & Utilization	Total Discharges (Acute & Swing bed)	#	19.00		21.00	▲ 2.00	263.00		252.00	▼ -11.00
00107	Volume & Utilization	Total Patient Days (Acute & Swing bed)	#	260.00		263.00	▲ 3.00	3612.00		3632.00	▲ 20.00
00108	Volume & Utilization	Average Daily Census (Acute & Swing bed)	#	8.00		8.50	▲ 0.50	10.00		119.20	▲ 109.20
00109	Volume & Utilization	Left Against Medical Advice (AMA)	#	1.00	2.00	4.00	▲ 3.00	38.00	2.00	45.00	▲ 7.00
CARE MANAGEMENT											
00201	Care Management	CAH 30 Day Readmission Rate per 100 patient discharges	%	1.00	0.05	0.19	▼ 81%	0.07	0.05	0.06	▼ 14%
RISK MANAGEMENT											
00301	Risk Management	Total Number of Events	#	3.00				79.00		2.63	▼ 97%
00302	Risk Management	Total number of complaints	#							0.30	
00304	Risk Management	Total number of complaints from ED	#							0.10	
00306	Risk Management	Total number of grievances	#					1.00		0.10	▼ 90%
00308	Risk Management	Total number of grievances from ED	#							0.10	
00310	Risk Management	Inpatient falls without injury	#	1.00			▼ 100%	22.00		1.10	▼ 95%
00312	Risk Management	ED patient falls without injury	#					3.00			▼ 100%
00314	Risk Management	Patient falls with minor injury	#	1.00			▼ 100%	5.00		0.50	▼ 90%
00316	Risk Management	ED patient falls with minor injury	#								
00318	Risk Management	Total number of patient falls with major injury	#					1.00			▼ 100%
00320	Risk Management	Total number of ED patient falls with major injury	#								
00323	Risk Management	Inpatient Mortality Rate	%	11.00	0.10	0.00	▼ 100%	15.00	0.10	0.00	▼ 100%
00325	Risk Management	ED Mortality Rate	%		0.10	0.01		9.00	0.10	0.00	▼ 100%
00327	Risk Management	OPO Notification Compliance	%	100.00	1.00	0.50	▼ 100%	95.00	1.00	0.94	▼ 99%
NURSING											
00408	Nursing	Total Number of Code Blues during reporting period	#	1.00		1.00	■ 0%	12.00		1.00	▼ 92%
00409	Nursing	Total number of CAH patients transferred to tertiary facility	#	1.00		2.00	▲ 100%	14.00		1.20	▼ 91%
EMERGENCY DEPARTMENT											
00508	Emergency Department	ED Left Without Being Seen Rate	#					95.00		1.00	▼ 99%
00509	Emergency Department	Total number of ED patients transferred to a tertiary facility	#	5.00		10.00	▲ 100%	118.00		10.00	▼ 92%