



Chief Executive Officer Report October 2023

Operations Overview

- We are looking to get our Strong Mind program up and running. What does this include? We are looking for a Licensed Therapist, the space at the Annex, and we are looking for a van to transport patients to and from the facility. Patients will be at the facility from approximately 10am until 2pm.
- We have been having a monthly potluck for the staff and to observe birthdays.
- We have completed the cafeteria floor and new equipment is in place.
- We are continuing to work with EMS to enhance patient care.
- We continue to have some coding issues, but we are catching those before claims go to insurance companies to ensure we are timely filling and that we have clean claims.
- We continue to look for a Dr. and a Nurse Practitioner for the clinic with Amy Sims turning in her resignation.
- We are also looking for a Part-Time Practitioner for the clinic so we do not have any drop in service after Amy departs us.
- We are starting to do a thorough look at all our contracts to ensure we utilize them and that they are providing the service they say they are.
- Starting January 1, 2024, our cafeteria will no longer be serving lunch to the staff for free. There will be a price list coming soon.
- We do have some PTO changes coming out we are changing from a Max accrual of 336 to 168 total hours.