



# Clinic Operations Report

Mangum Family Clinic

October 2023

Monthly Stats	October 22	October 23
Total Visits	198	206
Provider Prod	133	144
RHC Visits	185	197
Nurse Visits	13	8
Televisit	0	0
Swingbed	0	1

Provider Numbers	RHC	TH	SB
Barnes			
Chiaffitelli			1
Sims	195		
other	2		

Payor Mix	
Medicare	45
Medicaid	81
Self	3
Private	77

Visits per Geography	
Mangum	160
Granite	23
Altus	6
Blair	5

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Visits	167	123	164	166	164	127	148	198	192	206			

### Clinic Operations:

- Amy Sims, worked 22 days in October for an avg of 9 pts per day.
- 57 revenue generating referrals to the hospital ancillary depts.
- Amy Sims presented her letter of resignation. Last day, per contract, December 29<sup>th</sup>.

### Quality Report:

Improvement Measure	Actual	Goal	Comments
Reg Deficiencies	0	0	10 audited
Patient Satisfaction	13	5	12 Excellent; 1 Good
New Patients	34	10	Good solid numbers
No Show	8.1%	<12%	21
Expired Medications	0	0	None noted.

### Outreach:

- Nothing specific to report. Clinic continues to support the community by providing quality compassionate care.

### Summary

Very strong month regarding volume. 34 “new patients” and an 8% “no show” rate indicates a well working clinic. As stated, Amy Sims has tendered her resignation and given her 60-day contractual notice. Mangum Clinic is already in the process of finding interim coverage and has started the recruitment process. More to come. Mangum Clinic continues to be dedicated to providing the utmost in quality patient care. The search will continue to find the provider is found.

*“You love, you serve, and you show people you care. It’s the simplest, most powerful, greatest, success model of all time.” Joe Gordon.*