

**Mangum Regional Medical Center**  
**Governing Board Summary**  
**Quality Data 09/28/2021**

**Hospital Activity**

- Hospital Admission
  - Acute Care Admits: 12 – down from July (21)
  - Swing-Bed Admits: 10 – up from July (8)
  - Total Discharges: 21 – up from July (20)
- Total Patient Days, ED Visits, ADC
  - Total Patient: 379 – down from July (388)
  - ED Visits: 175 – up from July (146)
  - Average Daily Census: 12 – down from July (13)

**AMA/LWBS**

- AMA: 4 – no change from July
- LWBS: 1 – down from July (3)

Type of Count (AMA/LWBS)	Count	Brief Description of Event	Actions
AMA	4	AMA (4) 1 - pt in for confusion/high blood pressure, after work up physician advised on admit, pt and family declined, risks/benefits discussed, ama signed. 2- pt in the er for low b/p, physician advised on further testing and treatment due to low blood pressure, however pt felt better and wanted to go home, risks/benefits discussed, pt signed ama. 3 - pt in the er s/p fall for c/o back pain, after work up physician advised on admit for further treatment and therapy, pt/family declined admit, risks/benefits discussed, ama signed. 4 - pt in the er for c/p chest pain, physician attempted to treat however pt became upset with having to sign consent for treatment and demanded to leave/declining any further treatment, refused to sign ama.	continue to education patient's on risks and benefits of medical eval/further testing/admit as needed, provide therapeutic communication with patients in the er as needed.
LWBS	1	1 lwbs; pt in er with higher volume than normal, pt did not want to wait to be seen.	No action needed

**Care Management**

- 30 Day Readmissions
  - None for July

Event	Count	Comments	Actions
none			

## **Risk Management**

- Incidents
  - Iv Line Events – 2
  - Falls w/o injury – 2
  - Falls w/injury – 1
  - AMA – 4
  - LWBS – 1
  - Other events - 1

Incident Type	Count	Brief Description of Event & Outcome	Actions
IV line events	1	iv line events; in both instances, picc line came out	md was made aware and picc was replaced/reinforced and pt encouraged on good hygiene/safety practices regarding picc line and dressing.
Falls w/o and w/injury	2 with/1 without	See below	
AMA/LWBS	4 AMA/ILWBS	See above	
Other events	1	other; during removal of iv tape d/t infiltration pt received a skin tear with tape removal,	md notified/cleaned and dressed, staff educated to practice safety with adhesive removal d/t potential for skin tears

- Complaints and Grievances
  - 2 complaints
  - 0 grievances

Brief Description of Complaint/Grievance & Outcome	Actions
Complaints – 2 er patients c/o staff being rude during visit	education provided to staff on therapeutic communication with patients
Grievances - none	

- Patient Falls
  - Fall with no injury – 2
  - Fall with minor injury – 1
  - Fall with major injury – 0

Count	Brief Description of Event & Outcome	Actions
FWOI - 2	1 pt was found on the floor, does not describe event, was assisted to bsc/no injuries. 2 - pt was found on the floor, does not describe events, c/o pain s/p fall with orders obtained d/t c/o pain, pt provided incont. care and assisted back to bed.	educated on safe transfers/calling for assist, staff educated on rounding frequency/low bed/rails for safety
FWI - 1	Nurse into pt room to answer call light, pt was noted to be off the end of the bed, when nurse entered the room pt let go of bed rail and set down on buttocks on the floor, pt was noted to have hematoma to elbow, no other injuries noted	education on safe transfers provided, low bed/non-skid socks/call light in reach and close to nurses' stations
FWMI - 0	none	

- Mortality Rate
  - Acute/Swing-Bed Deaths
    - 1 death – 5% (YTD = 3%)
  - Emergency Department Deaths
    - 1 death – 1% (YTD = 1%)

Count	Brief Description of Event & Outcome	Actions
1 in-pt	1 inpatient death - expected due to age and condition & DNR	No action needed
1 er	1 ER death, EMS transported in full arrest upon arrival.	No action needed

- Organ Bank Notifications within 60 minutes of Death (Benchmark 100%)
  - 2 notifications within 60 minutes of death/ 2 death for reporting period

Count	Compliance	Action
2	100%	No action needed

### **Infection Control**

- Catheter Associated Urinary Tract Infections (CAUTIs) – 0
- Central Line Associated Primary Bloodstream Infections (CLABSI) – 0

Type of Event (CLABSI/CAUTI)	Count	Brief Description of Event & Outcome	Actions
None	None		No action needed

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### **Health Information Management**

- History & Physical Completion (Benchmark 100%)
  - 21/21 = 100%
- Discharge Summary Completion (Benchmark 100%)
  - 21/21 = 100%

<b>Type of Documentation (H&amp;P/Discharge)</b>	<b>Count</b>	<b>Actions</b>
H&P	21	Benchmark met
Discharge Summary	21	Benchmark met

### **Nursing**

- Code Blue
  - 1
- Transfers
  - Acute Transfers – 0
  - ED Transfers – 7

<b>Event</b>	<b>Count</b>	<b>Comments</b>	<b>Actions</b>
Code Blue	1	Met benchmark	No action needed
Transfers	Acute 0 ED 7	7 ED Patients transferred for higher level of care; acute psych, cardiac care, 2 pt for general surgery, 3 pt for post-partum care	No action needed