



# Clinic Operations Report

Mangum Family Clinic

June 2023

Monthly Stats	June 22	June 23
Total Visits	160	127
Provider Prod	151	142
RHC Visits	160	117
Nurse Visits	0	0
Televisit	0	0
Swingbed		10

Provider Numbers	
Barnes	14
Chiaffitelli	6
Sims	84
Wenthold	21

Payor Mix	
Medicare	43
Medicaid	36
Self	4
Private	44

Visits per Geography	
Mangum	94
Granite	15
Willow	6
Blair	3

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Visits	167	123	164	166	164	127							

### Clinic Operations:

- Amy Sims in clinic full time. Adjusting to new “type” of patient clientele.
- The nurse hired but reneged at very last second. Search still ongoing.
- Front end replaced with Ginny Dyer. Positive remarks heard about her skills and overall attitude.

### Quality Report:

- 2/10 deficiency noted. Patient consent deficiency noted. This has been corrected.
- 6 Pt surveys returned. All 6 “excellent”.
- 18 “new patients” noted. The clinic is still growing!

### Outreach:

- New provider getting accustomed to the community needs.

**Summary:** Decreased numbers due to provider adjusting from wound care/surgery focus to primary care focus. Numbers should improve as the provider gets more accustomed to the primary care aspect. The clinic continues to attract new patients which is a testament of the good care that they are receiving at The Mangum Regional Clinic. Now focusing on finding a nurse to complete the quality staffing. The Clinic is very appreciative tot the hospital for loaning us a nurse and her willingness to step in and assist as she does.

*“You love, you serve, and you show people you care. It’s the simplest, most powerful, greatest, success model of all time.” Joe Gordon.*