

GPS BREAKDOWN SUMMARY

One Step GPS- No contracts

- Real-time location tracking
- Driver Safety Monitoring
- History and Route Replay
- Maintenance Reminders
- Lifetime device warranty
- 3 year history

Option #1: Dual Facing Dashcam

Dashcam Setup per unit \$199.99 includes the purchase of equipment

Dashcam Monthly Subscription \$29.95

100 day money back guarantee and will buy cameras back within first year for \$100/ea if not satisfied.

Option #2: GPS plug in tracker

Set up fee per unit \$27.90 (first month, last month)

Monthly per unit \$13.95

100 day money back guarantee, simply mail back plug in devices

Track your Truck- GPS Fleet Tracking

Forward facing Dashcam (Hardwire) \$554.00 per unit, qty discount available (15) \$99.00 per unit- one time setup

Monthly service \$29.99 per unit

Activation Fee \$36.00 per unit

Contract Term will begin once purchase is made then month to month following original service term.

Verizon Connect

GPS with camera \$51.10 monthly per unit

GPS only \$18.95 monthly per unit

12month contract

3rd Eye

Requested more of a breakdown for what we are looking for however no new information as been provided. Technology and service menu attached.

Shelly Mullens

From: Stephen B <stephen.b@onestepgps.com>
Sent: Wednesday, October 25, 2023 12:01 PM
To: Shelly Mullens
Subject: One Step GPS Dashcams

Thanks for your interest in One Step GPS.

We offer real-time location tracking • Driver Safety Monitoring (safety scorecard) • History and route replay • Geofencing • Reporting • Maintenance Reminders – and more...

Dashcams are dual facing (road and driver). You can stream live as well as review history. The camera automatically uploads clips of harsh driving and impacts to the cloud, in addition to storing it on a removable SD card for a high definition copy. They are \$29.95/month.

You do not need a separate GPS tracker as the dashcams are an all-in-one solution with GPS functionality already included.

Here is a recorded
demo: <https://www.loom.com/share/6fcda0ac1b5745d8bb18afab82cb5111>

and here is a link to our Customer
reviews: <https://www.shopperapproved.com/reviews/onestepgps.com/>

We have a 100 day money back guarantee and there is no contract! This is how we back up our promise to give great service!

For Dashcams – (before tax)

Vehicles	# of units	per unit	Total
Dashcam Setup (Purchase)	10	\$199.00	\$1,990.00
Dashcam Monthly Subscription	10	\$29.95	\$299.50
	TOTAL	At Start	\$1,990.00
		Monthly	\$299.50

If a customer wants to stop service within the first year, then we offer to buy back the camera for \$100.

Last year, we hit the Inc 5000 list of fastest growing companies in America for the second year running!

Shelly Mullens

From: Stephen B <stephen.b@onestepgps.com>
Sent: Wednesday, October 25, 2023 11:59 AM
To: Shelly Mullens
Subject: Quote for 10 devices

Thank you for your interest in One Step GPS.

Here is a recorded demo of our product: <https://www.loom.com/share/69085dd907f54932a6f47d1c9b19e71a>

We offer Real-time location tracking • Driver Safety Monitoring (safety scorecard) • History and route replay • Geofencing • Reporting • Maintenance Reminders – and more

Verified customer reviews can be found here: <https://www.shopperapproved.com/reviews/onestepgps.com/>

We have a 100 day money back guarantee and no contract going forward. This is how we back up our promise to give great service!

As promised, pricing is as follows:

\$27.90 per vehicle to start covers the first month, last month and a \$0 activation fee.

First month \$13.95

Last month \$13.95 (DEPOSIT - refunded on termination)

Activation \$0

Vehicles	# of units	per unit	Total
Set up	10	\$27.90	\$279.00
Monthly	10	\$13.95	\$139.50
	TOTAL	At Start	\$279.00
		Monthly	\$139.50

GPS

13.95 per unit

own them

This is for our hardwired tracker or easy plug-in trackers – same price.

We do not charge you for the devices, we don't hold you on contract and we don't charge cancellation fees.

When you want to stop the service, simply send the devices back and we stop billing you.

Note: 15 Forward Facing Hardwired CP2 DashCameras

* Track your truck

Purchase Now

Product #1

Hardware

<u>Quantity</u>	<u>SKU</u>	<u>Hardware Description</u>	<u>Price</u>	<u>Quantity Price</u>
15	CP2-NALTE-64	CP2-NA-LTE-64 Forward Facing Dashcam with LTE and 64GB SD Card	\$554.00	\$8310.00
Update				
15	QtyDiscount\$455	Quantity Discount \$455	-\$455.00	-\$6825.00
Total Hardware:			\$99.00	\$1485.00

one time
set up

Monthly

<u>Quantity</u>	<u>SKU</u>	<u>Monthly Description</u>	<u>Price</u>	<u>Quantity Price</u>
15	SW-SView	Dash-Hawk Dashcam Monthly Service	\$29.99	\$449.85
Total Monthly:			\$29.99	\$449.85

monthly

Optional

<u>Quantity</u>	<u>SKU</u>	<u>Optional Description</u>	<u>Price</u>	<u>Quantity Price</u>
Total Optional:			\$0.00	\$0.00

Misc Fee

<u>Quantity</u>	<u>SKU</u>	<u>Misc Fee Description</u>	<u>Price</u>	<u>Quantity Price</u>
15	SETUPFEE36	Setup and activation fee	\$36.00	\$540.00
Total Misc Fee:			\$36.00	\$540.00

one time
set up

Choose your service: ☒ Ground, ☐ 2nd day AIR, ☐ Next day AIR

Total Shipping and Handling: \$0.00

Summary:

Total Hardware Fees:	\$1485.00
Sales Tax Fees:	\$0.00
Total Monthly Fees:	\$449.85
Total Optional Fees:	\$0.00
Total Misc Fees:	\$540.00
Total Shipping and Handling:	\$0.00

* This order will include Hardware, Sales Tax, Misc Fees Fees; Shipping and Handling. Customs and duties fees for Canada and Mexico are NOT covered by TYT and will be paid by the customer. Total to be charged today: \$2025.00.

Terms and Conditions

Other Services: Taxes and fees where applicable are extra.

Term of Service:



Connect Budgetary Quote

Please review your custom Pricing Proposal below. For questions, please inquire with your sales contact.

Company Information

Company Name: City of Mangum

Attn: Shelly M

Carlos Sheets
817-320-7400
Carlos.Sheets@verizonconnect.com

Today's Date: October 25, 2023
Pricing Valid Thru: November 29, 2023

Proposal Option - Purchase - SourceWell

Additional Comments: Reveal Platform

Contract Term:

12 Months

Hardware Item Description		Quantity	Unit Price	Total
Reveal Vehicle Unit		10	\$ -	\$ -
Reveal Vehicle Unit		0	\$ -	\$ -
Asset Guard BX		0	\$ -	\$ -
Service Item Description		Quantity	Unit Price	Total
Reveal Monthly Service Fees		10	\$ 18.95	\$ 189.50
Asset Guard Battery Option Monthly service		0	\$ 8.95	\$ -
Asset Guard hardwired option Monthly service		0	\$ 12.95	\$ -
			\$ -	\$ -
Additional Item Description		Quantity	Unit Price	Total
Install/ Equipment		0	\$ -	\$ -
Cameras, Dual AI (ADAS/ DMS)		10	\$ 32.15	\$ 321.50
Add-on to Base Installation		0	\$ 5.00	\$ -
Driver ID Key Fobs		0	\$ 0.00	\$ -
PTO Sensor		0	\$ 0.00	\$ -
Roadside assistance		0	\$ 1.50	\$ -
128gb memory card upgrade (32gb standard)		0	\$ 2.00	\$ -

GPS with camera

Total One Time Purchase of Installations	\$ -
Total Monthly Recurring Costs (Service Items)	\$ 511.00
Total Annual Service Costs	\$6,132.00

51.10 monthly per unit



Connect Budgetary Quote

Please review your custom Pricing Proposal below. For questions, please inquire with your sales contact.

Company Information

Company Name: City of Mangum

Attn: Shelly M

Carlos Sheets
817-320-7400
Carlos.Sheets@verizonconnect.com

Today's Date: October 25, 2023
Pricing Valid Thru: November 29, 2023

Proposal Option - Purchase - SourceWell

Contract Term:

12 Months

Additional Comments: Reveal Platform

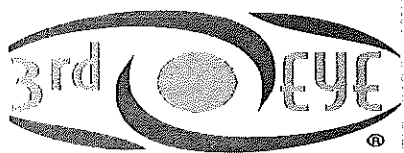
Budgetary Quote Only. Pricing is based upon SourceWell Contract Number 020221-NWF. ****Installation is optional but included in this pricing****

Hardware Item Description	Quantity	Unit Price	Total
Reveal Vehicle Unit	10	\$ -	\$ -
Reveal Vehicle Unit	0	\$ -	\$ -
Asset Guard BX	0	\$ -	\$ -
Service Item Description	Quantity	Unit Price	Total
Reveal Monthly Service Fees	10	\$ 18.95	\$ 189.50
Asset Guard Battery Option Monthly service	0	\$ 8.95	\$ -
Asset Guard hardwired option Monthly service	0	\$ 12.95	\$ -
		\$ -	\$ -
Additional Item Description	Quantity	Unit Price	Total
Install/ Equipment	0	\$ -	\$ -
Cameras, Dual AI (ADAS/ DMS)	0	\$ 32.15	\$ -
Add-on to Base Installation	0	\$5.00	\$ -
Driver ID Key Fobs	0	\$0.00	\$ -
PTO Sensor	0	\$0.00	\$ -
Roadside assistance	0	\$1.50	\$ -
128gb memory card upgrade (32gb standard)	0	\$2.00	\$ -

GPS only

Total One Time Purchase of Installations	\$ -
Total Monthly Recurring Costs (Service Items)	\$ 189.50
Total Annual Service Costs	\$2,274.00

18.95 monthly cost per unit



a **DOVEN** company

TECHNOLOGY AND SERVICES MENU*

*** Pricing is Per Vehicle Per Month Unless Specified Otherwise**

Contract Price

Safety

	<p>Safety</p> <p>Monitoring and Coaching</p> <ul style="list-style-type: none"> • COMPANY'S Equipment will collect, record and transmit videos meeting COMPANY'S "Trigger Criteria" to COMPANY for assessment <ul style="list-style-type: none"> ○ COMPANY will screen Trigger Criteria videos for false positives and to identify qualifying Events in accordance with CUSTOMER-requested, mutually agreed criteria to CUSTOMER (each, a "Coaching Event") ○ COMPANY will make Coaching Event videos available to CUSTOMER via COMPANY'S online portal. ○ CUSTOMER is responsible for conducting and documenting all operator coaching. ○ COMPANY will provide summary reports of customer-documented "Coaching Events" to CUSTOMER <p>Safety Automated Video Request</p> <ul style="list-style-type: none"> • COMPANY will provide CUSTOMER video from equipment on demand via Automated Request (each an "Safety Automated Request"). • COMPANY will allow CUSTOMER a Safety Automated Request total of 60-minutes of video per truck per month cumulative across all vehicles with enabled feature within the billable level. <ul style="list-style-type: none"> ○ Video time is computed individually for each camera where video is available. ○ Additional time will be billed per minute per camera for time exceeding the aggregate of 60-minutes per month per truck at the specified rate: 	\$55.00 per month
	<p>Live Streaming</p> <p>Note: Customer shall have the affirmative obligation to comply with the General Data Protection Regulations applicable to this service, including but not limited to notifying and (where applicable) obtaining consent from its employees with respect to videotaping.</p> <ul style="list-style-type: none"> • COMPANY will provide a CUSTOMER portal to view "real time, observation only" monitoring of cameras on a "per truck" basis <ul style="list-style-type: none"> ○ Pricing is "per vehicle", with one hour per month included in the Base Price.¹¹ • CUSTOMER has cost per additional hour of video streaming if used beyond the included amount. 	<p>\$0.50/minute/camera</p> <p>\$10.00/month (includes one (1) camera hour)</p> <p>\$5.00/hour Supplemental Viewing Time</p>

Verif-Eye™ (Select One)

<p>Positive Service Verification (PSV)</p> <ul style="list-style-type: none"> • CUSTOMER 3rd Eye Equipment will collect, record and transmit "Trigger Event" videos and/or still images to COMPANY (each a "Service Verification") <ul style="list-style-type: none"> ○ COMPANY will process Service Verification to enable accelerated CUSTOMER review. ○ CUSTOMER can access Service Verification via portal through Fleet or Service Events pages. • CUSTOMER 3rd Eye Equipment will allow CUSTOMER to manually create a "Trigger Event", which will collect, record and transmit still images to COMPANY (each a "Service Exception") <ul style="list-style-type: none"> ○ COMPANY will process & transmit Service Exceptions to portal using all installed cameras, up to a maximum of 8 ○ CUSTOMER can access Service Exception via portal through Fleet or Service Events pages. 	
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Data Use and Access Options (Select One)		
<input type="radio"/>	Verif-Eye™ Tier 1 (Event Data) Still Images and Video <ul style="list-style-type: none"> COMPANY will provide up to 1 Gigabyte (GB) of Data transmittal², per month per vehicle³ of still image or video (the "Baseline Data") as configured in customer profile selections for Service Verifications and/or Service Exceptions <ul style="list-style-type: none"> CUSTOMER shall be charged for additional Supplemental Data increments of 250 Megabytes (MB) of Data (or portions thereof) if Baseline Data limit is exceeded.⁴ CUSTOMER shall be responsible for maintenance of equipment (such as cylinder sensors, cameras and viewpoint aiming, etc.) to ensure reliable event generation & capture via equipment functionality 	<p>\$25.00 per month for "Baseline Data"</p> <p>Supplemental Data @ \$3.00/250MB or portion thereof</p>
<input type="radio"/>	Verif-Eye™ Tier 2 (Stop Data Association) <i>All items from Tier 1 are Included in Tier 2</i> Event-to-Customer Association <ul style="list-style-type: none"> COMPANY will provide CUSTOMER access to COMPANY'S Application Programming Interface (API) to write data for service association (each an "Association"): <ul style="list-style-type: none"> CUSTOMER must upload data via COMPANY-prescribed process COMPANY will associate Service Verifications and Exceptions to available CUSTOMER data.⁵ <ul style="list-style-type: none"> COMPANY system will Associate based on COMPANY defined formulas for Residential or Commercial association.²⁹ COMPANY will allow customer to customize search diameter in meters for Residential and/or Commercial Association. COMPANY will allow CUSTOMER to read Associated data from COMPANY system. 	<p>\$35.00/month for Baseline Data</p> <p>Supplemental Data @ \$3.00/250MB or portion thereof</p>
<input type="radio"/>	Verif-Eye™ Tier 3 (CUSTOMER Stop Data Review) <i>All items from Tier 1 and 2 are included in Tier 3</i> Event-Sorted Review <ul style="list-style-type: none"> COMPANY will allow CUSTOMER to view events on Portal using the Event Review page. <ul style="list-style-type: none"> CUSTOMER will be able to review up to three (3) events at a time of Still Images. CUSTOMER will be able to review one (1) event at a time of Video. CUSTOMER will be able to tag events with customized tags. 	<p>\$50.00/month for Baseline Data</p> <p>Supplemental Data @ \$3.00/250MB or portion thereof</p>
<input type="radio"/>	Verif-Eye™ Tier 4 (3rd Eye Review of Stop Data) <i>All items from Tier 1, 2, and 3 are included in Tier 4</i> Service Bureau Review* <ul style="list-style-type: none"> COMPANY will review all Still Images triggered by Service Verification⁶ for CUSTOMER (each a "3rd Eye Reviewed Event" or "3RE") <ul style="list-style-type: none"> COMPANY will provide CUSTOMER access to 3RE results via built-in reporting engine. COMPANY will provide CUSTOMER access to 3RE results via automated process through API. ⁷ COMPANY will generate Invoices for CUSTOMER in accordance with CUSTOMER-designated billable criteria from conforming 3REs. ⁸ Verif-Eye™ Automated Video Request <ul style="list-style-type: none"> COMPANY will provide CUSTOMER video from equipment on demand via Automated Request (each an "Verif-Eye Automated Request"). COMPANY will allow CUSTOMER unlimited Verif-Eye Automated Requests. 	<p>\$80.00 /month for Baseline Data</p> <p>Supplemental Data @ \$3.00/250MB or portion thereof</p>

Optim-Eyes™ (Select One)

<input type="radio"/>	Predictive Maintenance <ul style="list-style-type: none">COMPANY will capture standard SAE J1939 telemetry fault code data as broadcasted from the chassis, where available, for CUSTOMER (each as "J1939 data").⁹CUSTOMER must meet COMPANY-prescribed requirements to access Application Programming Interface (API) to support Maintenance ERP integration.¹⁰COMPANY will provide CUSTOMER access to Predictive Maintenance Data via Vehicle Health on COMPANY portal.	\$30.00/month
<input type="radio"/>	Integration for Automated Work-Orders (Tier 2) <ul style="list-style-type: none">CUSTOMER must meet COMPANY-prescribed requirements to access Application Programming Interface (API) to support Maintenance ERP integration.¹⁰	\$35.00/month

Certif-Eye™ (Select One or Both)

<input type="checkbox"/>	International Federal Taxation Agreement (IFTA) <ul style="list-style-type: none">COMPANY'S Equipment will collect, record and transmit "IFTA" chassis data to COMPANY (each as "IFTA data")¹²<ul style="list-style-type: none">COMPANY will make IFTA data available to CUSTOMER¹³CUSTOMER can access IFTA data via portal through Road Usage page.	\$10.00/month
<input type="checkbox"/>	Excise Fuel Tax Recovery <ul style="list-style-type: none">COMPANY'S Equipment will collect, record and transmit "Excise Fuel Tax" chassis data to COMPANY (each as "Excise Data")¹⁴<ul style="list-style-type: none">COMPANY will make Excise data available to CUSTOMER¹⁵CUSTOMER can access Excise Data via portal through Road Usage page.	\$20.00/month

Data Storage (Select One)

<input type="radio"/>	Standard Storage <ul style="list-style-type: none">COMPANY will store CUSTOMER data as set forth in <u>Data Storage & Research Services</u>.	
<input type="radio"/>	Long Term Storage <ul style="list-style-type: none">Upon written Notice, COMPANY'S servers or its cloud provider will store CUSTOMER data for CUSTOMER-designated extended duration time frames beyond Standard Storage retention policy.CUSTOMER may extend duration by 6-month intervals (each an "increment").¹⁵<ul style="list-style-type: none">CUSTOMER must provide written NOTICE to COMPANY at least ten (10) days prior to the then-expiring data retention term.COMPANY shall be paid by CUSTOMER one (1) year in advance.¹⁶CUSTOMER agreed upon increments:	\$3.00/Increment 1 Increment(s)

IMPORTANT NOTE: In addition to the foregoing Customer-selected Purchase Options, the following charges shall apply to this Agreement:

System Features		
	Automated Video Request <ul style="list-style-type: none"> COMPANY will provide CUSTOMER video from equipment on demand via Automated Request (each an "Automated Request"). <ul style="list-style-type: none"> If CUSTOMER has Safety or Verif-Eye™ - Tier 4 special pricing applies. Automated Request video time is computed individually for each camera where video is available. <ul style="list-style-type: none"> Time will be billed per minute per camera of Automated Request as specified rate. 	\$0.50/minute/camera
	Video Research Requests <ul style="list-style-type: none"> CUSTOMER defined written requests submitted to COMPANY²⁶ without using Automated Video Request process. CUSTOMER is responsible for any/all Video Research Requests submitted to COMPANY. <ul style="list-style-type: none"> CUSTOMER defined requests will be initiated at the specified rate per request and at a specified rate per camera per minute. 	\$250.00/request \$0.50/minute/camera
Customized Product Development		
	Reporting <ul style="list-style-type: none"> Available at the prescribed hourly rate upon special order defining the specific request and a separate purchase order, provided information is readily available from existing input sensors and/or connections being stored on our database. 	\$100.00/hour
	Customized Software Development <ul style="list-style-type: none"> Custom engineering charge to develop and implement customer specific application or firmware requirements. Customizing our Products and/or Services is not work for hire; ownership and intellectual property rights for all customized Product and/or Services development output shall be 100% vested in the COMPANY. CUSTOMER shall be provided a license to use the customized Products and/or Services during the Term of this Agreement. 	\$300.00/hour
Connected Collections™ 3rd Eye Training		
	On-Site Training <ul style="list-style-type: none"> COMPANY will conduct supervisor/operator, OR mechanic training at a location(s) of CUSTOMER'S choice for an agreed "day" (each an "event")¹⁷ <ul style="list-style-type: none"> COMPANY will charge CUSTOMER port to port travel charge for the travel time to and from the first location, if more than one, of the "event". CUSTOMER will be charged for schedule cancellations two (2) weeks or less prior to a scheduled training event. <ul style="list-style-type: none"> COMPANY will bill CUSTOMER the event fee minus travel if cancellation is not at least 2 weeks prior to the event. CUSTOMER may reschedule or request refund if written cancellation is submitted at least two (2) weeks in advance of event. 	\$1,200.00/day \$95.00/hour
	Web-based Training <ul style="list-style-type: none"> COMPANY will conduct supervisor/operator, OR mechanic training online via COMPANY hosted webinar at an agreed "time" of CUSTOMER'S choice (each an "web event")¹⁸ <ul style="list-style-type: none"> COMPANY will charge an hourly rate for web event based on agreed customer scope requirements. 	\$150.00/hour

Service Support

<p>Scheduled Technical Service Support</p> <ul style="list-style-type: none"> COMPANY will allow CUSTOMER to submit inquiries for COMPANY product support. (each a "Ticket"). <ul style="list-style-type: none"> CUSTOMER may submit Ticket to COMPANY that may result in COMPANY requiring On-Site²⁷ technician dispatch to resolve CUSTOMER concern. COMPANY will provide best effort to generate estimate for CUSTOMER based on available information. <ul style="list-style-type: none"> CUSTOMER will be invoiced for additional expenses if different than estimate.¹⁹ CUSTOMER will be invoiced for COMPANY travel and labor at agreed rate.²⁰ <ul style="list-style-type: none"> CUSTOMER will be invoiced for COMPANY technician wait time if greater than 30-minutes in total during a single day visit.²¹ 	\$135.00/hour
<p>Emergency Technical Service Support</p> <ul style="list-style-type: none"> COMPANY will allow CUSTOMER to request on-site support with a required date each a ("call-out). COMPANY will generate an estimate for CUSTOMER based on CUSTOMER-provided information. <ul style="list-style-type: none"> CUSTOMER shall be invoiced for expenses that exceed the original estimate.¹⁹ CUSTOMER will be invoiced for Labor, Travel, and Wait conditions as defined by <i>Scheduled Technical Service Support</i> at the then-applicable rate.³⁰ 	\$195.00/hour
<p>Call Center Project Support</p> <ul style="list-style-type: none"> CUSTOMER requests COMPANY to perform a temporary endeavor with specified scope that could be completed by CUSTOMER company administrator (each a "Project") <ul style="list-style-type: none"> COMPANY will review CUSTOMER requests and determine if criteria would meet classification of a Project. COMPANY shall notify CUSTOMER in writing of its determination that a request merits a Project designation and no work shall be performed until written approval is received from CUSTOMER. COMPANY will provide its best estimate for CUSTOMER based on project scope, based on available information. <ul style="list-style-type: none"> CUSTOMER will be invoiced for expenses that exceed the original estimate or scope changes.²² COMPANY will invoice CUSTOMER at the project support hourly rate.³⁰ 	\$150.00/hour
<p>Connected Collection™ Portal Management</p> <ul style="list-style-type: none"> CUSTOMER may request COMPANY to manage the CUSTOMER web interface for COMPANY solution (each a "Portal"). <ul style="list-style-type: none"> COMPANY will estimate the total hours required monthly to support CUSTOMER Portal. <ul style="list-style-type: none"> Quarterly, an evaluation will be conducted to reconcile the average monthly hours to a more accurate monthly support rate. COMPANY may raise the monthly total hours if more hours are used than estimated. CUSTOMER will be invoiced for the monthly support fee at specified rate.³⁰ 	\$150.00/hour

Installation Services

Demobilization and Remobilization <ul style="list-style-type: none">• CUSTOMER is responsible to provide COMPANY access to indoor²⁸ workspace.• CUSTOMER has the responsibility to ensure COMPANY access to sufficient vehicles to enable COMPANY to perform work uninterrupted and will deliver said vehicles to COMPANY provided workspace.²³• If CUSTOMER is unable to provide COMPANY sufficient vehicles for installation to proceed as described above, then COMPANY will invoice a charge (each a "demobilization/remobilization").<ul style="list-style-type: none">○ Demobilization/remobilization will be charged per day per occurrence at the specified rate:	\$500.00/event
Travel and Expense for Less than 10 Vehicle Install <ul style="list-style-type: none">• CUSTOMER will be invoiced for COMPANY travel and expense fees if CUSTOMER approved installation is less than ten (10) complete systems.²⁴• If applicable, COMPANY will include Travel and Expense into the invoice for installation at the specified rate.³⁰<ul style="list-style-type: none">○ CUSTOMER will be invoiced for Travel and Expense if a CUSTOMER-prescribed scope change results in installation not meeting minimum requirement as defined in invoice.	\$100.00/hour

Product Advanced Support

Implementation Support <ul style="list-style-type: none">• COMPANY will include ten (10) hours for CUSTOMER implementation of the following solutions: Verif-Eye™ Tier 2, Verif-Eye™ Tier 3, Verif-Eye™ Tier 4, Optim-Eyes™ Predictive Maintenance, and/or Certif-Eye™ exceptions apply.²⁵<ul style="list-style-type: none">○ Support shall occur during normal business hours unless prearranged in writing between the parties at an overtime rate of 150% of the specified rate.○ CUSTOMER may request COMPANY to provide additional hours to be billed at the specified rate (each partial hour to be rounded up to the next whole hour):	\$200.00/hour
API Support <ul style="list-style-type: none">• CUSTOMER may request COMPANY support for included Application Programming Interface (API).<ul style="list-style-type: none">○ COMPANY will invoice the CUSTOMER for actual hours worked (rounded up to next whole hour at specified rate:	\$250.00/hour

Litigation Assistance

Affidavits or Declarations <ul style="list-style-type: none">Includes research, preparation, editing, executing, and transmitting document	\$500 per document
Providing responses to legal Requests for Production <ul style="list-style-type: none">Includes 3rd Eye engaging outside counsel to oversee document production	\$400 per hour
Preparation for oathful testimony (depositions or court testimony) <ul style="list-style-type: none">Includes 3rd Eye engaging outside counsel to oversee preparation	\$500 per hour
Deposition and Court Testimony <ul style="list-style-type: none">Includes 3rd Eye engaging outside counsel to defend testimony	\$600 per hour plus expense reimbursement for travel, meals, etc. (NOTE: Time is billable from arrival to departure time)

IMPORTANT**Footnotes defining or clarifying above section are provided below**

- ¹ COMPANY may use automated video analytics to analyze videos based on available technologies.
- ² This data amount is estimated to approximate 34,816 images or 340 minutes of video.
- ³ Vehicle is defined as a 3rd Eye Gateway system regardless of data provider. A single device data is cumulative across all data providers supported from 3rd Eye.
- ⁴ Data charges are cumulative across all vehicles with enabled feature within the billable entity level. For example, if 2 operating locations are billed via a centralized account, the data usage will be combined instead of being site-specific. Baseline Data is associated to Service Verification and Service Exception data usage.
- ⁵ All data must be accurate and meet COMPANY requirements to enable COMPANY to complete Associations. Company accepts no liability for inaccurate results due to CUSTOMER-supplied data
- ⁶ COMPANY will review Commercial Front End-Loader container events for Overages as used in standard commercial refuse collection applications. This only includes 2, 4, 6, and 8 Yard Dumpsters. COMPANY will endeavor to review non-standard containers that are collected by Front End-Loader refuse vehicles.
- ⁷ CUSTOMER must be utilizing API per 3rd Eye defined YAML standard to provide results via automated process.
- ⁸ CUSTOMER must provide details per 3rd Eye template requirements for invoice generation.
- ⁹ Predictive chassis data will only be available for chassis with SAE J1939 networks. CUSTOMER must have required COMPANY equipment installed to the J1939 network to obtain Body and Chassis data. J1939 availability for data may be limited due to Chassis manufacturer installed device(s). J1939 data will only be available when the chassis ignition switch is turned on.
- ¹⁰ Maintenance ERP integration will only be available for systems supported from COMPANY definition. CUSTOMER will need to work with COMPANY to enable API support.
- ¹¹ Hourly rate is cumulative of all cameras streamed and usage is cumulative across all vehicles with enabled feature within the "single invoice" billable level.
- ¹² COMPANY does not provide tax advice and will not submit tax documentation for CUSTOMER. COMPANY provides only access to data for CUSTOMER usage.
- ¹³ IFTA data will only be available for vehicles with SAE J1939 networks. CUSTOMER must have required COMPANY equipment installed to obtain Chassis data.
- ¹⁴ Excise data will only be available for chassis with SAE J1939 networks. CUSTOMER must have required COMPANY equipment installed to the J1939 network to obtain Body and Chassis data. J1939 availability for data may be limited due to Chassis manufacturer installed device(s).

- ¹⁵ Long Term Storage will be applied at price per Increment multiplied by the number of increments multiplied by the total number of vehicles at the time of the billing period.
- ¹⁶ COMPANY will only retain data until the end of the then-current Term and is free to delete it at the end of the Term with no further liability to CUSTOMER. If CUSTOMER adds additional increments to Long Term Storage, no previously deleted data will be recovered if it was removed prior to the change in storage Term.
- ¹⁷ One event of each type is included if the customer has a single purchase order of over \$100,000.00. Events must be performed within the 90-day labor warranty period for the purchase order.
- ¹⁸ One web event of each type is included if the customer has a single purchase order of over \$50,000.00. Events must be performed within the 90-day labor warranty period for the purchase order.
- ¹⁹ Warranty covers defects in materials and workmanship, subject to our standard Warranty policy. Items claimed under warranty may be excluded from upon investigation and will require imbursement for repair parts and freight (if applicable) to COMPANY.
- ²⁰ Warranty does NOT cover travel, troubleshooting, or labor.
- ²¹ Cumulative wait time between work is considered. The site is responsible for getting assets aligned for technicians' work without delay. If total time within a single 24-hour period is greater than 30-minutes then hourly rates will be invoiced.
- ²² Scope is defined by CUSTOMER and if adjusted after initiation of project may not define the need for an additional estimate. In the event Scope changes require additional effort and/or cost for COMPANY, then such charges will be reflected in the next invoice.
- ²³ If CUSTOMER allows COMPANY representatives to move vehicles to COMPANY's designated workspace then CUSTOMER shall be liable for any/all property damages or personal injury that may result.
- ²⁴ Complete systems must include 3rd Eye Gateway, and connection to existing external camera or addition of external cameras. Camera additions shall be required at CUSTOMER expense if COMPANY deems existing external cameras are not compatible.
- ²⁵ CUSTOMER must have minimum amount of 1,000 active SaaS subscriptions for this to apply. CUSTOMER will be provided an additional ten (10) hours per 1,000 complete systems²³ with active SaaS subscriptions.
- ²⁶ Video pull requests submitted by CUSTOMER to COMPANY via Video Request tab of 3rd Eye Portal or emailed to Video@3rdeyecam.com.
- ²⁷ On-site is defined as COMPANY dispatching a support technician to a location designated by CUSTOMER.
- ²⁸ CUSTOMER provided workspace must be situated, conducted, or used within a building requiring roof, walls, and paved flooring.
- ²⁹ Accuracy of COMPANY provided customer association for Commercial relies on precise geospatial data from CUSTOMER for container locations. Results of association will diminish if locations are not within 5ft of actual container locations. Residential association requires geospatial data from CUSTOMER to be on parcel for precise association.
- ³⁰ All work provided by COMPANY will be invoiced to CUSTOMER rounded up to the whole hour increment. COMPANY will not bill partial hour work.