



Company Contact:  
Quote #:

Jeff Wu  
Q-64359-1

## ORDER FORM

**TigerConnect®, Inc.**  
2110 Broadway  
Santa Monica, CA 90404

### Address Information

**Bill To:**

Mangum Regional Medical Center  
1 Wickersham St  
Mangum, OK, 73554

Contact Name: Chad Lampson  
Email: chad@cohesivehealthcare.net  
Phone: (580) 782-3353

Billing Contact: Chad Lampson  
Email: chad@cohesivehealthcare.net

### Terms and Conditions

Start Date: 3/1/2023  
End Date: 2/29/2024  
Pricing Terms Expire: 2/28/2023

Subscription Term: 12 Months  
Payment Terms: Net 30  
Billing Frequency: Annual

### Subscriptions

Product Name	Service Start/ End Date	Monthly/ Unit Price	Discount (%)	Quantity	Monthly Total
SMB TigerConnect Clinical Collaboration Platform – Pro Licenses	3/1/2023 - 2/29/2024	\$11.00	8.333	60	\$660.00
TigerConnect®-Hosted Archiving	3/1/2023 - 2/29/2024	\$1.00	0.000	60	\$60.00

Monthly Subscription Total: **USD 720.00**

### Services

Product Name	Discount (%)	Quantity	Total
SMB Implementation Services: CCP Pro	20.000	1	\$1,200.00

See Billing Terms below for Pricing Timetable

### Billing Terms

Invoice	Date	Amount
1	3/1/2023	USD 9,840.00

Amounts do not include any applicable tax.

## Standard Terms & Conditions

1. By signing this Order Form, you are agreeing to purchase the Services on the terms herein.
2. This Order Form is subject to the End User License Agreement, which can be accessed [here](#) (which together with the Order Form comprise the "Agreement"). The Agreement represents the entire agreement between the parties.
3. Any Professional Services to be performed by TigerConnect are described in a Statement of Work. Unless otherwise agreed to, all Professional Services fees shall be paid in advance.
4. The Services are described in the Services Description section above. You will have access only to the products and services listed in the Services Description and not to any other improved functionality or features developed by TigerConnect unless otherwise agreed to in writing between the parties (email being sufficient unless otherwise determined by TigerConnect).
5. The TigerConnect Subscription License is limited to the number of users/providers set forth above. Any users/providers provisioned on the system in excess of the quantity identified above will be subject to the per seat/provider license charge set forth in this Order Form for the remainder of the Subscription Term.
6. Travel and expenses are not included in the total price above. If on-site assistance is requested by Customer, Customer is responsible for reimbursing TigerConnect for all travel and expenses, as well as paying TigerConnect's then-current hourly professional services fee.
7. Prices shown in this Order Form do not include applicable taxes, which are Customer's responsibility. The address listed in this Order Form will be used to determine the appropriate taxing jurisdiction. If Customer is a tax-exempt institution, it will need to provide its tax exemption certificate to receive an invoice without any applicable taxes.
8. TigerConnect may elect in its discretion to impose a late payment charge at the rate of 1.5% per month (or the highest rate permitted by law, if less) on all late payments.
9. Unless otherwise specified in this Order Form, Customer will receive TigerConnect's standard customer support services, which includes email support and standard customer training, including a self-onboarding email and limited implementation email support thereafter.
10. Upon expiration of the Subscription Term shown above, the Subscription Term will automatically extend for additional terms of equal length unless terminated by either party with written notice at least thirty (30) days prior to the expiration of the then-current term. Any termination attempt by Customer prior to the expiration of the then-current term shall not relieve Customer of its obligation to pay for the Services for the entire term, and there are no refunds for any unused portions of the then current term.
11. Upon each anniversary of the commencement of the Subscription Term and of each Renewal Term, the license fees set forth herein shall be subject to increase by the greater of (a) 5% or (b) the increase in the Consumer Price Index-Urban (CPI-U, U.S. Cities Average for all items) over the previous year.
12. This Order Form may be executed by the parties in separate counterparts, including electronically by email, facsimile or other electronic means, each of which when so executed and delivered shall be an original, but shall together constitute one and the same instrument.
13. Each party has caused this Order Form to be executed by its duly authorized representative. By signing below, each party agrees that: (a) it has received, clearly understands and agrees to all the terms in the Agreement; and (b) if acting on behalf of a business, it has authority to legally bind the business.

## Purchase Order Information

Is a Purchase Order (PO) required for the purchase or payment of the products on this Order Form? (Customer to complete).

- No  
 Yes

PO Number: \_\_\_\_\_

PO Amount: \_\_\_\_\_

Agreed to by:

**TigerConnect, Inc.**

Signature: \_\_\_\_\_

Printed Name \_\_\_\_\_

Title: \_\_\_\_\_

Dated: \_\_\_\_\_

**Customer: Mangum Regional Medical Center**

Signature: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Title: \_\_\_\_\_

Dated: \_\_\_\_\_

## Services Description Sheet

**TigerConnect Clinical Collaboration Platform - Pro** - TigerConnect Clinical Collaboration Platform - Pro offers a complete clinical communications platform for hospitals and larger ambulatory care organizations. It combines three key elements: an integrated product, client success services, and data analytics into a single solution. Optionally available integrations link Pro with critical hospital systems such as the EHR, PACS, scheduling, answering service, and paging services, among others, all scoped via a statement of work. With all of the features in Standard edition included, Pro also includes a customized implementation plan prepared by TigerConnect project managers, which maps to the client organization's objectives, requirements, and timelines. Technical support is available 24/7.

**TigerConnect Clinical Collaboration Platform - Standard** - TigerConnect Clinical Collaboration Platform - Standard delivers end-to-end encryption, security capabilities, and administrative controls that meet and exceed HIPAA compliance requirements and ensure patient data remains protected. HITRUST CSF-certified, Standard edition supports optional light integrations and offers features such as message read status, attachments, and group or broadcast messaging to improve productivity. The Administrative Console makes it easy for IT to set and enforce messaging security policies. Standard also helps organizations transition from less efficient forms of communication such as pagers, faxes, and voicemail to a faster, more efficient secure texting model.

**TigerConnect-hosted Archiving (3rd Party)** - TigerConnect offers cloud-hosted archiving, which is designed for compliance and meets eDiscovery requirements for FINRA, FERPA, FRCP, SOX, SEC and HIPAA. It is priced on a per-user basis. Global Administrator capabilities allow for extensive search options of all messages over any time period. Messages are accessible via an online view, PDF, message download, or .pst download. Storage capacity automatically increases on a per user basis at no additional cost regardless of how many messages are added.