



# Clinic Operations Report

Mangum Family Clinic

September 2025

Monthly Stats	September 2024	September 2025
Total Visits	143	218
Provider Prod	116	179
RHC Visits	138	179
Nurse Visits	4	7
Televisit	0	0
Swingbed	1	15

Provider Numbers	RHC	TH	SB
Ogembo	157		
Sanda	61		
Langley	0		

Payor Mix	
Medicare	64
Medicaid	49
Self	12
Private	93

Visits per Geography	
Mangum	157
Granite	19
Willow	15

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Visits	187	183	183	209	205	176	177	218	218				

### Clinic Operations:

- Nelson Ogembo had CEU course on 9/23/25-9/26/25.
- Dr. Langley had family emergency and was unable to cover scheduled days.
- Dr. Sanda covered 9/23/25 and 9/24/25.

### Quality Report:

Improvement Measure	Actual	Goal	Comments
Reg Deficiencies	1	0	12 audited
Patient Satisfaction	7	5	6 Excellent;1 good.
New Patients	17	10	Good
No Show	12.8%	<12%	26 no shows for the month
Expired Medications	1	0	Disgarded.

### Outreach:

- Clinic received departmental spotlight on social media.

### Summary :

Mangum Family Clinic remains dedicated to providing compassionate, high-quality care to our community and surrounding areas. Although the clinic experienced two days without a provider on-site this month due to Nelson's CEU course and Dr. Langley's unavailability, Dr. Sanda was able to assist with coverage on several days. Despite these temporary gaps, the clinic continued to operate efficiently, ensuring that patients received the same level of attentiveness and quality care they have come to expect.

*"You love, you serve, and you show people you care. It's the simplest, most powerful, greatest, success model of all time." Joe Gordon.*