



COHESIVE HEALTHCARE MANAGEMENT & CONSULTING

Mangum Regional Medical Center

TITLE		POLICY
Emergency Department Purpose and Objectives		EMD-003
MANUAL	EFFECTIVE DATE	REVIEW DATE
Emergency Department		
DEPARTMENT	REFERENCE	
Emergency Department		

I. SCOPE

This policy applies to Mangum Regional Medical Center. This policy is an emergency department policy applying to all Medical and Hospital Staff employed or working in the emergency department.

II. PURPOSE

The purpose of the Hospital is to provide the following functions:

- To provide emergency services 24/7 to the following patients presenting to the emergency department (ED):
 - Traumatic or Non-traumatic patients
 - Patients who perceive they have a serious medical condition
 - Outpatient procedures/treatments
 - Victims of mass casualty incidents
- To provide general medical services to the following patients presenting to the ED:
 - Cardiopulmonary resuscitative (CPR) measures to patients who present to the ED with life-threatening medical conditions
 - Medical screening examinations (MSE) and assessments
 - Stabilizing treatment within the capabilities of the ED
 - Referral to appropriate providers, facilities and/or services for follow-up or definitive management after being seen in the ED.
- To provide a system of triaging patients who need to be placed in special areas (such as isolation rooms) and who need to be transferred to another hospital for a higher level of care.
- To network with other hospitals for transfer of patients who cannot be admitted into the ED or hospital.

The goal of the Hospital ED is to provide integrated services that will improve healthcare outcomes and ensure patient safety.

III. DEFINITIONS

- A. **Emergency Services:** refers to any healthcare services provided for immediate attention and management of patients with a serious medical condition that a prudent layperson with an average knowledge of medicine and health perceives is a serious medication requiring treatment within the hospital's capabilities.
- B. **EMTALA (Emergency Medical Treatment and Labor Act):** refers to Sections 1866 and 1867 of the Social Security Act, 42 U.S.C., Section 1395dd, which obligates hospitals to provide medical screening, stabilizing treatment, and/or transfer of patients who may have an EMC (emergency medical condition) and women in labor.
- C. **Conditions of Participations (CoPs):** refers to health and safety standards developed by the Centers for Medicare & Medicaid Services (CMS) that healthcare organizations including Critical Access Hospitals (CAHs) must meet in order to participate in the Medicare and Medicaid programs. The health and safety standards are the core for the improvement of quality and ensuring the health and safety of beneficiaries. Through this process CMS ensures that the standards of accrediting organizations that are recognized by CMS must meet or exceed the standards set forth by Medicare in the CoPs.

IV. OBJECTIVES

The objectives of the ED for [insert name of hospital] include but are not limited to the following:

- To provide emergency services to patients to preserve life, prevent deterioration before more definitive treatment can be given and when possible restore the patient to a baseline level of function.
- Delivering safe and effective healthcare to patients who present to the ED seeking emergency medical services.
- Ensuring compliance with Hospital policies and procedures, State & Federal Laws including but not limited to: EMTALA and CMS CoPs
- ED Medical and nursing staff will maintain a specialized knowledge in emergency management, triage, and team communication, to provide high quality care, support and patient outcomes.
- Utilization of skills in critical assessment, communication and organization to elevate patient care and contribute to the performance of the ED.
- Assessing, developing and implementing healthcare plans for patients, including post discharge care that may include home care for injuries, additional diagnostic testing, further healthcare provider evaluation or coordinated ED care such as referrals/transfers for follow-up services.
- Provision of exceptional services to patients and their families.

ATTACHMENTS

NA

REFERENCES

Emergency Nurses Association (2019). *Position Statement: Safe Discharge from the Emergency Department*.

Emergency Nurses Association (2018). *Emergency Nursing: Core Curriculum. 7th Edition*.

Han, C., Barnard, A. & Chapman, H. (2009). Discharge planning in the emergency department: A comprehensive approach. *Journal of Emergency Nursing*, 35(6), 525–527.
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West, R. MA PhD. (2000). Objective standards for the emergency services: emergency admission to the hospital. *Journal of the Royal Society of Medicine*. [Electronic Version]. Retrieved on 02/12/20 from
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REVISIONS/UPDATES

Date	Brief Description of Revision/Change