



Clinic Operations Report

Mangum Family Clinic

August 2024

Monthly Stats	August 2023	August 2024
Total Visits	198	167
Provider Prod	124	156
RHC Visits	176	157
Nurse Visits	2	4
Televisit	0	0
Swingbed	20	6

Provider Numbers	RHC	TH	SB
Ogembo	157		
Chiaffitelli			3
Davenport			
Barnes			

Payor Mix	
Medicare	57
Medicaid	44
Self	10
Private	56

Visits per Geography	
Mangum	134
Granite	5
Altus	5

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Visits	177	178	150	140	124	141	140	167					

Clinic Operations:

- Nelson Ogembo visits trending upward. Adjusting schedule to 15-20 slots.
- 22 “new visits” impressive. Indicates growth of the clinic.
- Dr. Kimbo Sanda, has oriented in the clinic and will start seeing patients on 9/16/24.

Quality Report:

Improvement Measure	Actual	Goal	Comments
Reg Deficiencies	1	0	12 audited
Patient Satisfaction	40	5	35-excellent; 5-good
New Patients	22	10	Excellent
No Show	6.5%	<12%	14 no shows for the month
Expired Medications	1	0	Corrected

Outreach:

- Prepping for flu season.
- Will start social media advertising of both providers.

Summary :

Solid numbers for the month of August. Continuing to work on increasing availability of appointment slots. Clinic staff doing great at keeping “no shows” down. Dr. Sanda to start 9/16/24. Expecting great things for the community with him being here 4 days a month. Mangum Family clinic remains dedicated to quality and compassionate care to our community and neighbors.

“You love, you serve, and you show people you care. It’s the simplest, most powerful, greatest, success model of all time.” Joe Gordon.