

# **Clinic Operations Report**

Mangum Family Medical Clinic

November 2022

# **Clinic Operations**

- Manager hired. Expected start date in 2/1/2023
- Tiffany Forster resigned effective 1/6/2023. Working on coverage.

# Quality Report

• Metrics continue to be monitored. All within good standing

### <u>Outreach</u>

- Flu and Covid vaccinations remain ongoing. Take home Covid screens still available.
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### <u>Summary</u>

- Aggressively looking for coverage and full-time replacement.
- Excited to have the manager selected and eagerly awaiting her arrival.

	Aug	Sept	Oct	Nov	Dec	YTD Avg
Total Clinic Visits	262	182	198	196		192
Total Clinic Productive Hours	158	123	136	120		126
Total Visits per Productive Hour	1.7	1.5	1.5	2.2		1.5
New Patient Clinic Encounters	48	37	26	39		34
Nurse Only Visits	9	4	12	13		10.5
Telehealth Visits Completed	0	0	0	0		0
Annual Well Visits	0	0	0	4		1.5
No Shows	33	36	32	36		35

Year At A Glance	Nov 21	Nov 22
Total Clinic Visits	213	196
Total Clinic Productive Hours	136	120
Total Visits per Productive Hour	1.5	1.6
New Patient Clinic Encounters	16	39
Nurse Only Visits	22	13
Telehealth Visits Completed	0	0
Annual Well Visits	3	4
No Shows	32	36

Providers by the number:

Forster: 196 11.5 days = 17 pts per day