# Mangum Regional Medical Center Medical Staff Meeting May 19, 2022

# MEMBERS PRESENT:

John Chiaffitelli, DO, Medical Director William Gregory Morgan, III, MD

Absent: Guest:

# ALLIED HEALTH PROVIDER PRESENT:

Mary Barnes, APRN David Arles, APRN

### NON-MEMBERS PRESENT:

Chelsea Church, PhD
Dale Clayton, CEO
Daniel Coffin, CCO
Denise Jackson, RN, Quality Director
Erin Johnson, LPN, Utilization Review
Karlie Bowles, RN
Lynda James, LPN, Drug Tech
Kaye Hamilton, Medical Staff Coordinator

- 1. Call to order
  - a. The meeting was called to order at 11:51 am by Dr. John Chiaffitelli, Medical Director.
- 2. Acceptance of minutes
  - a. The minutes of the April 21, 2022, Medical Staff Meeting were reviewed.
     i.Action: Dr. Chiaffitelli, Medical Director, made a motion to approve the minutes.
- 3. Unfinished Business
  - a. None
- 4. Report from the Chief Executive Officer
  - a. CEO report Dale Clayton, CEO

- Leadership continues to update staff and Providers regarding new policies and regulations.
- Covid is less of a concern however vigilance is still the focus.
- Hospital Staff and Operations Overview
  - o Patient care continues to be outstanding.
  - o Open positions include RT, CNA, LPN, and RN.
  - o Recently hired core staff include an CNA and RN.
  - Our average daily census for the month was 10.
  - o Emergency Department assisted 118 patients.
  - o A Marketing Plan has been implemented with a strong focus on social media.
- Contracts, Agreements and Appointments to be presented to the Governing Board:
  - o Western Commerce Bank Insurance Finance Agreement
  - o Mangum Drug Co. 340B Addendum
  - o Puckett's Discount Drug 340B Addendum
  - UHC VACCN Amendment
  - o Organogenisis Loan Agreement for Freezer Refrigerator
  - o BCBS Plan 65 Addendum
  - o Aramark Agreement
  - o Pitney Bowes Agreement
  - o eClinical Works Agreement
  - Mangum Regional Medical Center's Three Year Strategic Plan (2022 – 2025)
  - o MRMC EOC Survey Tool
  - DIA Schedule 1 List of Providers
     Written report remains in the minutes.

# 5. Committee / Departmental Reports

- a. Medical Records
  - i. Written report remains in the minutes.

### a. Nursing

# **Excellent Patient Care**

- Monthly Education topics included a Clinical Staff Meeting with areas which included but not to Allergy, Vitals and Results communication, Order entry and Insulin education.
- We are continuing to educate our staff in the care of higher acuity patients. During the month of April, we did not transfer out any Acute or SWB patients with needs of a higher level of care.
- MRMC continued installation and education of the New Critical Alert Call System.

- MRMC Emergency Department provided appropriate stabilization and prompt transfer for 4 NSTEMI patients to optimize their chances of positive outcomes.
- We constantly look for areas we can improve upon. For the past 3 months, we have consistently met our benchmark of 100% for the reporting of critical lab results. This means from the time the RN is called a critical lab result, we have reached the Provider and received further orders within one hour ensuring we provide efficient, appropriate, and excellent patient care.
- We had two code blues for the month of April both of which had successful outcomes regarding ACLS standards.
- Of the 118 ER patients seen during April, we reviewed a sampling of records which revealed 95% of the time, the patient was triaged in less than 5 minutes from the time they entered the ER door. Our benchmark is 90% and we are consistently meeting or exceeding that each month. We are endeavoring to consistently exceed the goal and meet 100%.

### **Excellent Client Service**

- Patients continue to rely on MRMC as their local hospital. Patient days increased from 256 days in March to 303 days in April. This represents an average daily census of 10. In addition, MRMC Emergency Department provided care to 118 patients in April.
- March COVID-19 Stats at MRMC: Swabs (18-PCR & 34-Antigen) with 1 Positive PCR & 1 Positive Antigen.

# Preserve Rural Jobs

- Open Positions include Full Time RT, RN, LPN and CNA.
- MRMC has new updates to the Core Staff! CNA and RN
- For the clinical team MRMC continues to pursue core staff members from the area.
- Recruiting efforts included posting of positions on mangumregional.net and Facebook as well as Indeed.
- Cohesive Health Care Management and Consulting coordinates with MRMC Dietary team to provide delicious meals free of charge to onduty staff.
- During the Rattlesnake Derby, our CEO represented the hospital by openly communicating the excellent care, great teamwork, and cuttingedge technologies available at Mangum Regional Medical Center.
   Written report remains in minutes.

#### c. Infection Control

- New Business:
  - a. Approval of incoming IP Director, Claudia Collard.
- Data:
  - a, N/A
- Policy & Procedures:

- a. N/A
- Education/In Services
  - a. Staff Education Skills Fair on 3/23,3/24, & 3/25 for CAUTI, CLABSI. Continue on spot education as well as staff training.
- Updates: No updates at this time.
- Annual Items:
  - a. N/A
- Any additional recommendations from committee:
  - a. Evaluation due to be done annually.

Written report remains in minutes.

# d. Environment of Care and Safety Report

- i. Evaluation and Approval of Annual Plans –
- i.i. Old Business
  - a. Evaluation and approval of Annual Plans-Plans will be presented in April meeting.
    - Continuing to work on the building. Flooring in Nurses break area and Med Prep room Rescheduled additional tile will need to be ordered.
  - b. 15 AMP Receptacles all 15 AMP Receptacles will be replaced with 20 AMP Receptacles throughout Hospital – replacement has started.
  - c. Ceiling in SW Room of Lab needs repaired Complete 3-14-2022
  - d. Replace all receptacles on generator circuit at Clinic with red receptacles.
  - e. Glass on double door of main hall cracked Replaced 3-18-2022.
  - f. Glass on west hallway entry cracked- glass cut ready to install.
  - g. ER Provider office flooring needing replaced
  - h. Damaged ceiling tile in patient area due to headwall installation replacement started.
  - i. Ceiling tile above AC in Xray Control room have water spots.
  - j. Verify all space heaters are appropriate type for use.
  - k. Covers needed for shelving in Cafeteria.
  - 1. Areas in ED need new calking and penetrations repaired.

### i.i.i. New Business

a. None

Written report remains in minutes.

- e. Laboratory
  - i. Tissue Report Approved April, 2022
  - i.i. Transfusion Report Approved April, 2022
- f. Radiology

- i. There was a total of -238 X-Rays/CT/US
- i.i. Nothing up for approval
- i.i.i. Updates:
  - No new updates

Written report remains in minutes.

- g. Pharmacy
  - i. Verbal Report by Pharmacist.
  - i.i. Bebtelovimab is in house
  - i.i.i. Clinimix received
  - i.v. Normal Saline received from Carneigie and still on the backorder list.
  - v. IV Contrast shortage and still on the backorder list.
- h. Physical Therapy
  - i. No report.
- i. Emergency Department
  - i. No report
- j. Quality Assessment Performance Improvement

Risk

- Risk Management
  - 1. Grievance -0
  - 2. 2 Fall with no injury
  - 3. 0 Fall with minor injury
  - 4. Death In Patient 2 (9%)

Emergency Department 1 (1%)

- 5. AMA/LWBS 1/0
- Quality
  - Quality Minutes from previous month included as attachment.
  - Policy Revisions:
     MRMC EOC Survey Rounds Tool
- HIM H&P Completion 26/26 = 100%. Discharge Summary Completion 22/22 = 100%
- Med event − 12
- Afterhours access was 59.
- Compliance Written report remains in minutes.
- k. Utilization Review
  - i. Total Patient days for April: 303
  - i.i. Total Medicare days for April: 295
  - i.i.i. Total Medicaid days for April: 3
  - i.v. Total Swing Bed days for April: 258

v. Total Medicare SB days for April: 258 Average Length of Stay for Medicare Patients/Swing Bed Stays was 19.1. Written report remains in the minutes.

Motion made by Dr. John Chiaffitelli, Medical Director to approve Committee Reports for April, 2022.

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a. Review & Consideration of Approval of Survey Rounds Tool: MRMC – EOC Survey Rounds Tool

**i.Motion:** made by John Chiaffitelli. DO, Medical Director, to approve MRMC - EOC Survey Rounds Tool.

7. <i>A</i>	Adjourn	
	a. Dr. Chiaffitelli made a motion to a	djourn the meeting at 12:06 pm.
Med	ical Director/Chief of Staff	 Date