# Mangum Regional Medical Center Governing Board Summary June Quality Data 07/14/2022

## **Hospital Activity**

• Hospital Admission

o Acute Care Admits: 17 – up from May (13)

o Swing-Bed Admits: 12 – down from May (13)

o Total Discharges: 24 – down from May (26)

Total Patient Days, ED Visits, ADC

o Total Patient: 292 - down from May (303)

o ED Visits: 144 – no change from May (144)

o Average Daily Census: 10 – no change from May (10)

#### **AMA/LWBS**

• AMA: 3 – down from May (6)

• LWBS: 0 – no change from May (0)

Type of Count (AMA/LWBS)	Count	Brief Description of Event	Actions
AMA	3	3 AMA; 1 ER - 1.) pt to ed for generalized concerns, patient became anxious and tired of waiting. Pt left AMA, did not sign AMA. 2 in-pt - 1.) pt admitted to in-pt for IV ABT, after 1 day pt reports feeling better and requested to go home. Provider educated on risks and benefits AMA signed. 2.) pt admitted to in-pt for hyperglycemia, uncontrolled. education attempts by staff for patient non-compliance with hospital prescribed regime were met with resistance/aggression/belligerence. Patient became very upset after staff education and demanded to leave, education provided to patient on risks/benefits/compliance, ama signed. Police notification: police were notified to assist patient out of facility for patient behavior after unsuccessful attempt to deescalate patient's behavior	AMA - all ama pt had risks/benefits presented at time of ama, encouraged to return to ed as needed, discharge education will continue to be provided to pt based on specific dx/needs.
LWBS	0	none	none

# **Care Management**

- 30 Day Readmissions
  - o 2 for June

Event	Count	Comments	Actions
Readmit	2	1) Patient readmitted after discharge to OU Medical for Nephrostomy tube replacement and was unable to be inpatient to have procedure completed. 2) Patient's family requested discharge to home with family and Triad Home	None – pt's required higher level of care, returned for continued/skilled care
		Health. Patient stable when discharged and returned 5 days later with differing diagnosis of left-sided abdominal/flank pain.	

# **Risk Management**

- Incidents
  - o Falls without Injury
  - o AMA/LWBS
  - o Other Events

Incident Type	Count	Brief Description of Event & Outcome	Actions
Falls without injury	1	See below	
AMA/LWBS	3/0	See above	
Other events	0		

- Complaints and Grievances
  - o 0 grievance

Brief Description of Complaint/Grievance	Actions	
& Outcome		
None for June	None	

- Patient Falls
  - $\circ$  Fall with no injury -1
  - $\circ$  Fall with minor injury -1
  - o Fall with major injury − 0

Count	<b>Brief Description of Event &amp; Outcome</b>	Actions
1 FWOI	1 - Pt was being assisted by PT during a transfer, prior to completing the transfer. Patient went to sit in the chair, chair began to move out from under the patient. Patient was assisted to the floor with no reported injury or pain.	PT to check to ensure DME is properly ensure prior to all transfers
1 Fall w/minor injury	1. patient taken outside by family member, family reported that when they were returning inside that patient fell back and hit head. Pt was assessed by nurse, noted to have a small, raised area to the back of the right side of head. No change in LOC noted, provider made aware of patient fall with head CT ordered. CT normal.	pt/family education on safe transfers/ambulation

#### • Mortality Rate

- o Acute/Swing-Bed Deaths
  - 0 (0%) (YTD = 8%)
- o Emergency Department Deaths
  - 0(0%) (YTD = (0%)

Count	<b>Brief Description of Event &amp; Outcome</b>	Actions
0 acute	None for the reporting period	none
0 swing		
0 ER	None for the reporting period	none

- Organ Bank Notifications within 60 minutes of Death (Benchmark 100%)
  - o 0 notification within 60 minutes of death/0 death for reporting period

Count	Compliance	Action
0	None for the reporting period	none

#### **Infection Control**

- Catheter Associated Urinary Tract Infections (CAUTIs) 0
- Central Line Associated Primary Bloodstream Infections (CLABSIs) 0

Type of Event (CLABSI/CAUTI)	Count	Brief Description of Event & Outcome	Actions
None			
None			

## **Health Information Management**

• History & Physical Completion (Benchmark 100%)

• Discharge Summary Completion (Benchmark 100%)

Type of Documentation (H&P/Discharge)	Count	Actions
H&P	27	provider aware of need for H&P completion
Discharge Summary	23	3 acute missing d/c summary, providers aware of need for
		completion

## **Nursing**

• Code Blue

$$\circ$$
 0

- Transfers
  - $\circ$  Acute Transfers -0
  - ED Transfers 12

Event	Count	Comments	Actions
Acute Transfers	0	none	Continue operating capacities for this CAH.
ED Transfers	12	12 transferred to higher level of ours for	
ED Transfers	12	12 - transferred to higher level of care for: resp distress, AMS/dialysis, NSTEMI, appendicitis, Septic shock, LE fxr, Resp	Continue operating capacities for this CAH.
		distress/peds, Anaphylaxis, oncology, hypoxia/meth abuse, GI bleed, TIA v CVA	