

Clinic Operations Report

Mangum Family Medical Clinic

October 2022

Clinic Operations

- Strong numbers as noted.
- Still looking for strong clinic manager.

Quality Report

• Metrics continue to be monitored. All within good standing

Outreach

- FLU shots available.
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Summary

- Positive numbers. Clinic volume still strong.
- "no show" percentage remains at 19% this month.

	Aug	Sept	Oct	Nov	Dec	YTD Avg
Total Clinic Visits	262	182	198			186
Total Clinic Productive Hours	158	123	136			133
Total Visits per Productive Hour	1.7	1.5	1.5			1.4
New Patient Clinic Encounters	48	37	26			29
Walk-Ins	47	11				25
Nurse Only Visits	9	4	12			8
Telehealth Visits Completed	0	0	0			0
Annual Well Visits	0	0	0			0
No Shows	33	36	37			34

Year At A Glance	Oct 21	Oct 22
Total Clinic Visits	171	198
Total Clinic Productive Hours	128	136
Total Visits per Productive Hour	1.3	1.5
New Patient Clinic Encounters	17	26
Walk-Ins	85	
Nurse Only Visits	20	12
Telehealth Visits Completed	8	0
Annual Well Visits	0	0
No Shows	10	34

Providers by the number:

Forster: 198 19 days = 10.5 pts per day