

QUALITY MANAGEMENT REPORT

SUMMARY

Current Year **2023**
Month : **12**

				Monthly				Cumulative			
ID	Group	METRICS	Unit	Previous Year Performance	Benchmark	Current Year Performance	CY/PY % of Change	Previous Year Performance	Benchmark	Current Year Performance	CY/PY % of Change
VOLUME & UTILIZATION											
00101	Volume & Utilization	Total ER visits	#	209.00		147.00	▼ -62.00	1852.00		1758.00	▼ -94.00
00102	Volume & Utilization	Total # of Observation Patients admitted	#			3.00	▲ 3.00	6.00		22.00	▲ 16.00
00103	Volume & Utilization	Total # of Acute Patients admitted	#	16.00		19.00	▲ 3.00	169.00		183.00	▲ 14.00
00104	Volume & Utilization	Total # of Swing Bed Patients admitted	#	6.00		12.00	▲ 6.00	111.00		131.00	▲ 20.00
00105	Volume & Utilization	Total Hospital Admissions (Acute & Swing bed)	#	22.00		31.00	▲ 9.00	280.00		314.00	▲ 34.00
00106	Volume & Utilization	Total Discharges (Acute & Swing bed)	#	17.00		34.00	▲ 17.00	263.00		312.00	▲ 49.00
00107	Volume & Utilization	Total Patient Days (Acute & Swing bed)	#	281.00		254.00	▼ -27.00	3612.00		4129.00	▲ 517.00
00108	Volume & Utilization	Average Daily Census (Acute & Swing bed)	#	9.10		8.20	▼ -0.90	10.00		135.50	▲ 125.50
00109	Volume & Utilization	Left Against Medical Advice (AMA)	#	4.00	2.00	3.00	▼ -1.00	38.00	2.00	52.00	▲ 14.00
CARE MANAGEMENT											
00201	Care Management	CAH 30 Day Readmission Rate per 100 patient discharges	%	4.00	0.05		▼ 100%	0.07	0.05	0.06	▼ 15%
RISK MANAGEMENT											
00301	Risk Management	Total Number of Events	#	6.00		1.00	▼ 83%	79.00		2.50	▼ 97%
00302	Risk Management	Total number of complaints	#			1.00				0.33	
00304	Risk Management	Total number of complaints from ED	#							0.08	
00306	Risk Management	Total number of grievances	#					1.00		0.08	▼ 92%
00308	Risk Management	Total number of grievances from ED	#							0.08	
00310	Risk Management	Inpatient falls without injury	#					22.00		1.08	▼ 95%
00312	Risk Management	ED patient falls without injury	#	2.00			▼ 100%	3.00			▼ 100%
00314	Risk Management	Patient falls with minor injury	#			1.00		5.00		0.50	▼ 90%
00316	Risk Management	ED patient falls with minor injury	#								
00318	Risk Management	Total number of patient falls with major injury	#					1.00			▼ 100%
00320	Risk Management	Total number of ED patient falls with major injury	#								
00323	Risk Management	Inpatient Mortality Rate	%		0.10			15.00	0.10	0.00	▼ 100%
00325	Risk Management	ED Mortality Rate	%		0.10			9.00	0.10	0.00	▼ 100%
00327	Risk Management	OPO Notification Compliance	%	100.00	1.00			95.00	1.00	0.94	▼ 99%
NURSING											
00408	Nursing	Total Number of Code Blues during reporting period	#	1.00			▼ 100%	12.00			▼ 100%
00409	Nursing	Total number of CAH patients transferred to tertiary facility	#	2.00		1.00	▼ 50%	14.00		1.08	▼ 92%
EMERGENCY DEPARTMENT											
00508	Emergency Department	ED Left Without Being Seen Rate	#					100.00		1.00	▼ 99%
00509	Emergency Department	Total number of ED patients transferred to a tertiary facility	#	17.00		9.00	▼ 47%	118.00		9.00	▼ 92%