



# Clinic Operations Report

Mangum Family Clinic

December 2023

Monthly Stats	December 22	December 23
Total Visits	188	177
Provider Prod	148	134
RHC Visits	188	151
Nurse Visits	9	1
Televisit	0	0
Swingbed	0	25

Provider Numbers	RHC	TH	SB
Barnes			15
Chiaffitelli			3
Sims	151		
other			

Payor Mix	
Medicare	59
Medicaid	48
Self	5
Private	63

Visits per Geography	
Mangum	125
Granite	9
Altus	6
Duke	4

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Visits	167	123	164	166	164	127	148	198	192	206	212	177	2044

### Clinic Operations:

- Amy Sims completed her contractual obligations as of 12/29/23. She left having fulfilled all requirements and with no outstanding charts.
- 69 revenue generating referrals to the hospital ancillary depts. Up from last month.
- Kristi Fry, C-NP has signed a contract to be the Mangum Clinic provider.
- Still negotiating start date but expect somewhere in the line of 4/1/2024.
- Clinic will operate on a fairly consistent basis with providers filling in until the expected start of 4/1. Please be aware that there are some uncovered days noted. Walkins will be deferred to hospital ER on those days.

### Quality Report:

Improvement Measure	Actual	Goal	Comments
Reg Deficiencies	0	0	10 audited
Patient Satisfaction	45	5	All 45 noted "excellent"
New Patients	22	10	Extremely impressive given the circumstances
No Show	10.2%	<12%	24 no shows for the month
Expired Medications	0	0	None noted.

### Outreach:

- Nothing specific to report. Clinic continues to support the community by providing quality compassionate care.

### Summary :

2023 ended on a strong note. 22 "new patients" indicates the growth and reliability of the Mangum Family Clinic. There have been several major changes throughout the year but the one thing that remains constant is the dedication and commitment that the Mangum Family Clinic staff has to the community. MFC looks forward to the new year and looks forward to assessing and implementing service lines to accommodate our patient's healthcare needs. We are excited for the new provider that is schedule to start. MFC will initiate a media advertisement campaign once the start date is established. High expectations for the 2024 year!!!

*"You love, you serve, and you show people you care. It's the simplest, most powerful, greatest, success model of all time." Joe Gordon.*