



# Clinic Operations Report

Mangum Family Clinic

July 2024

Monthly Stats	July 2023	July 2024
Total Visits	148	140
Provider Prod	112	152
RHC Visits	138	135
Nurse Visits	2	0
Televisit	0	0
Swingbed	0	5

Provider Numbers	RHC	TH	SB
Ogembo	135		
Chiaffitelli			3
Davenport			1
Barnes			1

Payor Mix	
Medicare	48
Medicaid	43
Self	5
Private	42

Visits per Geography	
Mangum	106
Granite	16
Altus	4

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Visits	177	178	150	140	124	141	140						

### Clinic Operations:

- Nelson Ogembo continues to get more comfortable in his setting.
- Dr. Sanda is set to start soon. Credentialing continues. He is onboarding at Pawhuska and should be ready to see limited patients on his first day.

### Quality Report:

Improvement Measure	Actual	Goal	Comments
Reg Deficiencies	0	0	12 audited
Patient Satisfaction	8	5	8-excellent
New Patients	17	10	Excellent
No Show	10.5%	<12%	19 no shows for the month
Expired Medications	0	0	None noted.

### Outreach:

- School physicals have wound down but are continuing if needed in the office.
- Provider advertising to start soon.

### Summary :

The Clinic continues to post solid numbers. Volume is expected to increase with the addition of an MD and with both providers getting comfortable in their new surroundings. The clinic will assess their options and decide the best cost effective options for marketing of the new providers. Great things are on the horizon for the Mangum community.

*"You love, you serve, and you show people you care. It's the simplest, most powerful, greatest, success model of all time." Joe Gordon.*