



# Clinic Operations Report

Mangum Family Clinic

November 2024

Monthly Stats	November 23	November 24
Total Visits	212	133
Provider Prod	140	165
RHC Visits	186	131
Nurse Visits	9	2
Televisit	0	0
Swingbed	17	3

Provider Numbers	RHC	TH	SB
Ogembo	115	0	
Chiaffitelli		0	3
Sanda	16	0	
other			

Payor Mix	
Medicare	38
Medicaid	39
Self	6
Private	49

Visits per Geography	
Mangum	103
Granite	10
Altus	2
Duke	8

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Visits	167	123	164	166	164	127	148	198	192	202	133		

### Clinic Operations:

- Dr. Sanda faced credential issues for most of the month. Credentialing team working diligently on private payers now.

### Quality Report:

Improvement Measure	Actual	Goal	Comments
Reg Deficiencies	0	0	10 audited
Patient Satisfaction	4	5	3 noted "excellent"
New Patients	25	10	
No Show	10.91%	<12%	12
Expired Medications	0	0	None noted.

### Outreach:

- Nothing specific to report. Clinic continues to support the community by providing quality compassionate care.

### Summary :

Very solid month considering holiday hours and credentialing issues. The Clinic continues to stand firm and committed to the community.

*"You love, you serve, and you show people you care. It's the simplest, most powerful, greatest, success model of all time." Joe Gordon.*