

Clinic Operations:

- Clinic was closed 01/01/2026 and did not have a provider on 01/02/2026.
- Clinic was closed due to hazardous weather conditions on 01/23/2026 and 01/26/2026 and did not have a provider on 01/27/2026.

Quality Report:

Improvement Measure	Actual	Goal	Comments
Reg Deficiencies	0	0	13 audited
Patient Satisfaction	5	5	3 excellent; 2 good
New Patients	13	10	good
No Show	6.68%	<12%	25 No shows
Expired Medications	0	0	None noted.

Outreach:

- Clinic Facebook postings.

Summary :

Overall, the month performed at a decent level despite several operational challenges. Activity was impacted by winter storm–related closures and a public holiday, which reduced available service days. In addition, there were two days when the clinic remained open but operated without coverage. Considering these factors, performance for the month was solid and in line with expectations.

“You love, you serve, and you show people you care. It’s the simplest, most powerful, greatest, success model of all time.” Joe Gordon.