

Mangum Regional Medical Center
Governing Board Summary
Quality Data 01/13/2022

Hospital Activity

- Hospital Admission
 - Acute Care Admits: **30** – up from Nov (24)
 - Swing-Bed Admits: **17** – up from Nov (13)
 - Total Discharges: **48** – up from Nov (35)
- Total Patient Days, ED Visits, ADC
 - Total Patient: **422** – up from Nov (329)
 - ED Visits: **166** – no change from Nov (166)
 - Average Daily Census: **13.6** – up from Nov (11)

AMA/LWBS

- AMA: **2** – down from Nov (4)
- LWBS: **1** – no change from Nov (1)

Type of Count (AMA/LWBS)	Count	Brief Description of Event	Actions
AMA	2	AMA - 1.) pt in the er, became upset that nurse was not able to get IV start on initial try, refused any further attempts or treatment, signed ama/risks and benefits discussed. 2) pt admitted in-pt and placed on COVID hall per guidelines, pt ambulating in the common areas, was educated by staff that pt has to be in room per guidelines for COVID precautions, pt became upset and states that they will not stay in-pt then, signed ama/risks and benefits discussed.	continue to education patient's on risks and benefits of medical eval/further testing/admit as needed
LWBS	1	LWBS – 1.) pt to the er became very upset with nurse assessment questions, nurse attempted to educated pt that it was part of assessment and that nurse would get physician, MD made aware and went to see pt, however pt left without being seen	continue to education patient's on risks and benefits of medical eval/further testing/admit as needed

Care Management

- 30 Day Readmissions
 - 6 for December

Event	Count	Comments	Actions

Readmit	6	<p>6 readmits-1) Admitted for initial dx. Patient discharged home with home health. Patient readmitted for other dx other than initial. 2) Patient refused to stay longer at facility and requested discharge to home. Appropriate resources set up for d/c home. returned with significant overall decline on condition.</p> <p>3)Patient admitted with initial dx. Patient requested discharge with improved status. Readmitted with second dx. 4) Patient admitted with initial dx. Patient requested to go home with improved status was readmitted with exacerbation of initial dx.</p> <p>5) Patient admitted with initial dx. Patient requested discharge home, readmitted with exacerbation of initial dx. 6) Patient admitted with initial dx, d/c home and returned with a secondary co-morbid dx</p>	<p>Continue to educate patient and family on dx/dx processes as need. CM to continue to provide resources as needed for patient d/c home</p>

Risk Management

- Incidents
 - Falls without Injury
 - AMA/LWBS
 - Other Events

Incident Type	Count	Brief Description of Event & Outcome	Actions
Falls without injury	0	See below	
AMA/LWBS	2/1	See above	
Other events	4	<p>Other; 1- delay in care; pt to the ed for treatment, had stroke while receiving treatment for other dx. MRHC followed stroke protocols per policy, communication was not made clear between airbus staff members delaying transport to higher level of care 2.) nurse noted skin tear to pt arm, aide provided, pt not able to recall events. 3.) pt was being transferred by staff, after completion of transfer, pt was noted to have skin tear to hand, aide provided. 4.) pt was noted to have been restless between rounds, upon nursing check of patient they were noted to have skin tear to lower leg, orders were obtained for wound care daily and provided per orders</p>	<p>OTHER - 1. CEO/CNO met with airbus administration to discuss transfer issues, airbus staff to adjust their procedures to prevent any further issues on their end 2-4.) Skin tears - staff education on safe transfers with all patients, padding to bed rails if needed, moisturized skin care routinely and wound care per order</p>

- Complaints and Grievances

- 1 complaint

Brief Description of Complaint/Grievance & Outcome	Actions
pt became upset with assigned nurse for the shift requesting that the assigned nurse not provide them care for the duration of their stay	nurse was switched out and pt had no further concerns for remainder of stay

- Patient Falls
 - Fall with no injury – 0
 - Fall with minor injury – 0
 - Fall with major injury – 0

Count	Brief Description of Event & Outcome	Actions
0 FWOI	None	None
0 Fall w/minor injury	None	None

- Mortality Rate
 - Acute/Swing-Bed Deaths
 - 4 (8%) (YTD = 6 %)
 - Emergency Department Deaths
 - 1 (1 %) (YTD = (1%)

Count	Brief Description of Event & Outcome	Actions
0 acute 4 swing	4 swb deaths in the reporting period due to patients' condition, all anticipated	Continue operating capacities for this CAH.
1 ER	1 er pt in with chest compressions in progress, cpr attempts unsuccessful	Continue operating capacities for this CAH.

- Organ Bank Notifications within 60 minutes of Death (Benchmark 100%)
 - 4 notification within 60 minutes of death/ 5 death for reporting period

Count	Compliance	Action
4	80% - 1 case not reported	Education provided to nurse/no longer at facility, continue operating at capacities for this cah

Infection Control

- Catheter Associated Urinary Tract Infections (CAUTIs) – 0
- Central Line Associated Primary Bloodstream Infections (CLABSIIs) – 0

Type of Event (CLABSI/CAUTI)	Count	Brief Description of Event & Outcome	Actions
None			
None			

Health Information Management

- History & Physical Completion (Benchmark 100%)
 - $48/48 = 100\%$
- Discharge Summary Completion (Benchmark 100%)
 - $45/50 = 90\%$

Type of Documentation (H&P/Discharge)	Count	Actions
H&P	48	Benchmark met
Discharge Summary	45	Physicians aware that d/c summaries need to be completed with discharges and in a timely manner

Nursing

- Code Blue
 - 1
- Transfers
 - Acute Transfers – 2
 - ED Transfers – 5

Event	Count	Comments	Actions
Acute Transfers	2	2 transferred for higher level of care	Continue operating capacities for this CAH.
ED Transfers	5	5 - transferred for higher level of care for neuro x 2, psych x 1, respiratory x 1, critical care need x 1	Continue operating capacities for this CAH.