



# Clinic Operations Report

Mangum Family Clinic

January 2022

## Clinic Operations

- Welcomed Jeffrey Cleveland, the new Cohesive Director of Clinic Operations.
- Arrangements are being made to host a February Clinic Managers Meeting

## Quality Report

- RHC Managers were tasked with reviewing policies and protocols for:
  - Inclement Weather
  - Active Shooter
  - Clinic Closure Policies for 2022

## Outreach

- The RHC was enrolled to receive Free Covid 19 Self -Test Kits to be distributed to the community. The kits are being provided through a Testing Supply program conducted by HRSA.
- Clinic Managers encouraged to conduct staff discussions of Clinic Growth ideas for 2022

**Summary:** The clinic performed below goal for the month of December with a Clinic Visits per productive hour total below 2.00 with a YTD average of 1.44.

Patient Volume

Record Totals	Oct	Nov	Dec	YTD Avg
Total Clinic Visits	171	213	160	221.25
Total Clinic Productive Hours	128	136	136	153.25
Total Visits per Productive Hour	1.34	1.57	1.18	1.44
New Patient Clinic Encounters	17	16	15	273
Walk-Ins	85	94	29	1227
Nurse Only Visits	20	22	15	220
Telehealth Visits Completed	1	0	1	22
Annual Well Visits	0	0	0	52
No Shows	10	32	32	228
Swing Bed Visits	0	0	0	0