

Reliable, HIPAA-Compliant Messaging for Healthcare Organizations

TigerConnect provides a secure messaging communication platform that works across all smartphones, tablets, and any web-enabled computer or laptop.



For Users

- Instant messaging speed
- Priority communication
- Cross platform (conversations sync across smartphone and computer)
- Delivery/Read notification
- Patient texting
- Group messaging
- Message recall
- Encrypted file attachments (PDF, Excel, Word, photos, videos & more)
- Broadcast alerts for emergency response

For Administrators

- SaaS (no hardware infrastructure)
- Secure (encrypted in-transit and at-rest)
- Controlled provision of users on network
- Unlimited archiving
- Remote wipe of app
- Forced PIN lock at app level
- Lifespan of all messaging on network (messages self-destruct after set time period)
- Works with any MDM provider
- Open API (integrate with AD, EHR, paging, etc.)

Healthcare's Most Robust & Widely Adopted Role-based Messaging Solution

- A single platform for all care team communication
- Secure, encrypted, HIPAA-compliant
- Role-based scheduling integration for faster access to staff

Solve Your Communication Challenges with a Flexible, Cloud-based Messaging Solution

The TigerConnect Clinical Collaboration Platform includes a comprehensive suite of powerful yet easy-to-use healthcare communication capabilities that transform the way care teams collaborate.

The clinical collaboration platform goes beyond texting to leverage role assignments and link them to the shift calendar to help optimize hospital workflows. The ability to quickly look up and message the right person or role, even if you don't know a person's name, saves critical time and improves productivity, patient outcomes, and provider satisfaction.

One Platform for Care Team Collaboration

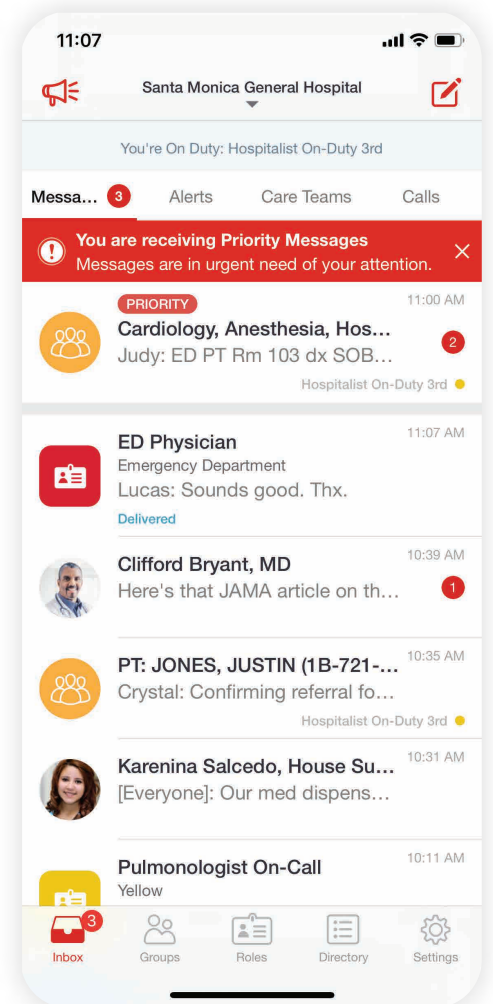
Connect clinical and non-clinical teams from across your health system through a single, mobile-friendly, 100% cloud-based solution that optimizes workflows and is under full IT control.

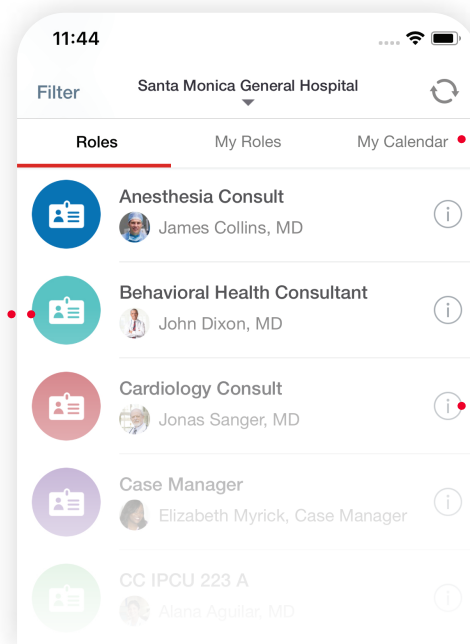
Team-Based Messaging

Activate and communicate with preset teams instantly. Team lists are accessible to anyone in your health system's directory for quick activation of rapid response teams (RRT) such as Sepsis, Code Blue, and COVID-19 teams.

Premium Support

Get product or administrative support 24/7. Receive product update previews, stay informed of platform and system issues in real time, or get your team up and running with training materials and resources.





Role icons differentiate role owners from individuals

Calendar views show shifts up to four weeks out

Detailed role profile views – manually swipe to take over

Messaging Features



Priority Messaging

High-priority messages are highlighted first and offer unique alerts for instant differentiation.



Auto Forward

Automatically forward messages to another colleague when you are in Do Not Disturb mode.



Additional Features

Broadcast and Group Messaging, Click-to-Call, Quick Reply, Message Lifespan and Recall, and Secure Attachments.

Role-Based Features



Automated Role Assignment

Transfer role ownership automatically so critical roles remain actively assigned and populated.



Scheduling Integration

Link your scheduling system with LDAP or Active Directory to automate role assignments at shift change.



Add-On Feature*

Connect with staff using VoIP-based video and Wi-Fi calling. Conduct remote consults quickly and safely.

About TigerConnect

As healthcare's most widely adopted communication platform, TigerConnect uniquely clinical collaboration, alarm management, physician scheduling, and patient engagement in a single, easy-to-use, cloud-based solution. Trusted by more than 7,000 healthcare organizations, TigerConnect maintains 99.99% verifiable uptime and processes more than 10 million messages each day. To learn more about TigerConnect, visit www.tigerconnect.com.