

**QUALITY MANAGEMENT REPORT**

**SUMMARY**

Current Year **2023**  
 Month : **02**

				Monthly				Cumulative			
ID	Group	METRICS	Unit	Previous Year Performance	Benchmark	Current Year Performance	CY/PY % of Change	Previous Year Performance	Benchmark	Current Year Performance	CY/PY % of Change
<b>VOLUME &amp; UTILIZATION</b>											
00101	Volume & Utilization	Total ER visits	#	144.00		119.00	▼ -25.00	1852.00		278.00	▼ -1574.00
00102	Volume & Utilization	Total # of Observation Patients admitted	#	2.00		1.00	▼ -1.00	6.00		2.00	▼ -4.00
00103	Volume & Utilization	Total # of Acute Patients admitted	#	12.00		17.00	▲ 5.00	169.00		30.00	▼ -139.00
00104	Volume & Utilization	Total # of Swing Bed Patients admitted	#	3.00		14.00	▲ 11.00	111.00		28.00	▼ -83.00
00105	Volume & Utilization	Total Hospital Admissions (Acute & Swing bed)	#	15.00		31.00	▲ 16.00	280.00		58.00	▼ -222.00
00106	Volume & Utilization	Total Discharges (Acute & Swing bed)	#	17.00		27.00	▲ 10.00	263.00		52.00	▼ -211.00
00107	Volume & Utilization	Total Patient Days (Acute & Swing bed)	#	236.00		418.00	▲ 182.00	3612.00		845.00	▼ -2767.00
00108	Volume & Utilization	Average Daily Census (Acute & Swing bed)	#	8.00		15.00	▲ 7.00	10.00		28.80	▲ 18.80
00109	Volume & Utilization	Left Against Medical Advice (AMA)	#	3.00	2.00	4.00	▲ 1.00	38.00	2.00	11.00	▼ -27.00
<b>CARE MANAGEMENT</b>											
00201	Care Management	CAH 30 Day Readmission Rate per 100 patient discharges	%	3.00	0.05	0.07	▼ 98%	0.07	0.05	0.06	▼ 19%
<b>RISK MANAGEMENT</b>											
00301	Risk Management	Total Number of Events	#	144.00		1.00	▼ 99%	79.00		1.00	▼ 99%
00302	Risk Management	Total number of complaints	#								
00304	Risk Management	Total number of complaints from ED	#								
00306	Risk Management	Total number of grievances	#	1.00			▼ 100%	1.00			▼ 100%
00308	Risk Management	Total number of grievances from ED	#								
00310	Risk Management	Inpatient falls without injury	#	22.00		1.00	▼ 95%	22.00		1.00	▼ 95%
00312	Risk Management	ED patient falls without injury	#	3.00			▼ 100%	3.00			▼ 100%
00314	Risk Management	Patient falls with minor injury	#	5.00			▼ 100%	5.00			▼ 100%
00316	Risk Management	ED patient falls with minor injury	#								
00318	Risk Management	Total number of patient falls with major injury	#	1.00			▼ 100%	1.00			▼ 100%
00320	Risk Management	Total number of ED patient falls with major injury	#								
00323	Risk Management	Inpatient Mortality Rate	%	15.00	0.10		▼ 100%	15.00	0.10	0.00	▼ 100%
00325	Risk Management	ED Mortality Rate	%	9.00	0.10		▼ 100%	9.00	0.10		▼ 100%
00327	Risk Management	OPO Notification Compliance	%	95.00	1.00			95.00	1.00	1.00	▼ 99%
<b>NURSING</b>											
00408	Nursing	Total Number of Code Blues during reporting period	#	12.00			▼ 100%	12.00			▼ 100%
00409	Nursing	Total number of CAH patients transferred to tertiary facility	#	14.00		1.00	▼ 93%	14.00		2.00	▼ 86%
<b>EMERGENCY DEPARTMENT</b>											
00508	Emergency Department	ED Left Without Being Seen Rate	#					90.00		#DIV/0!	
00509	Emergency Department	Total number of ED patients transferred to a tertiary facility	#	118.00		11.00	▼ 91%	118.00		11.00	▼ 91%