



Clinic Operations Report

Mangum Family Clinic

October 2024

Monthly Stats	October 23	October 24
Total Visits	192	202
Provider Prod	127	183
RHC Visits	180	196
Nurse Visits	2	6
Televisit	0	0
Swingbed	10	4

Provider Numbers	RHC	TH	SB
Ogembo	168		
Chiaffitelli			4
Sanda	28		
other			

Payor Mix	
Medicare	59
Medicaid	63
Self	9
Private	71

Visits per Geography	
Mangum	171
Granite	15
Altus	4
Duke	1

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Visits	167	123	164	166	164	127	148	198	192	202			

Clinic Operations:

- First Credentialing is working on Dr. Sanda credentialing issue.
- Leslie Desmet is working with eCW on a formal cost report for a lab interface between Trubridge and eCW.

Quality Report:

Improvement Measure	Actual	Goal	Comments
Reg Deficiencies	0	0	10 audited, No deficiencies
Patient Satisfaction	31	5	24 excellent; 7 good
New Patients	30	10	Good solid numbers
No Show	13.4%	<12%	33
Expired Medications	0	0	None noted.

Outreach:

- Nothing specific to report. Clinic continues to support the community by providing quality compassionate care.

Summary:

- Mangum Clinic is continuing to grow with the help of Dr. Sanda. We have seen an increase in new patients as we saw 30 this month. Expect solid growth in the clinic once Dr. Sanda has been credentialed with all insurances.

"You love, you serve, and you show people you care. It's the simplest, most powerful, greatest, success model of all time." Joe Gordon.