



Clinic Operations Report

Mangum Family Clinic

December 2022

Monthly Stats	Dec 21	Dec 22
Total Visits	160	167
Provider Prod	136	140
RHC Visits	160	150
Nurse Visits	na	6
Televisit	0	0
Swingbed (other)	na	11

Provider Numbers	
Forster	150

Payor Mix	
Medicare	43
Medicaid	63
Self	5
Private	56

Visits per Geography	
Mangum	118
Granite	13
Duke	8
Altus	7

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Visits	154	97	150	160	180	160	158	262	182	198	219	167	2087

Clinic Operations:

- Limited days due to inclement weather conditions, PTO, acute illness.
- PTO covered by Jeff Brand.

Quality Report:

- No incidents to report.
- Chart reviews performed and meet all standards.

Outreach:

- Continue with issuing Covid Home Testing. Minimal distribution.

Summary:

December was a difficult month in the clinic. Limited provider days, acute illness with staff, and resignation of the provider all led to decreased patient access which ultimately affected volume. Eagerly awaiting the arrival of the new clinic manager. Presently recruiting for provider replacement. January covered and working on February coverage.

"You love, you serve, and you show people you care. It's the simplest, most powerful, greatest, success model of all time." Joe Gordon.