



# Clinic Operations Report

Mangum Family Clinic

July 2023

Monthly Stats	July 22	July 23
Total Visits	158	148
Provider Prod	132	112
RHC Visits	158	138
Nurse Visits	0	2
Televisit	0	0
Swingbed	0	8

Provider Numbers	
Barnes	3
Chiaffitelli	1
Sims	138

Payor Mix	
Medicare	42
Medicaid	45
Self	15
Private	46

Visits per Geography	
Mangum	119
Granite	9
Altus	5
Willow	3

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Visits	167	123	164	166	164	127	148						

**Clinic Operations:**

- Amy Sims is becoming more accustomed to the change in patient complexity.
- LPN hired and now training.
- Scheduling slots for work efficiency tweaked and working.

**Quality Report:**

Improvement Measure	Actual	Goal	Comments
Reg Deficiencies	0	0	10 charts audited. No deficiencies
Patient Satisfaction	13	5	12 Excellent; 1 Good
New Patients	20	10	Clinic growth!
No Show	10%	<12%	Good
Expired Medications	0	0	New measurement. More to come.

**Outreach:**

- As provider becomes more comfortable with scheduling and patient complexity, advertising will soon be noted.

**Summary:** Provider is becoming more comfortable with the complexity of patients. Tweaking of scheduling allows a smooth workflow. Increased numbers thought to reflect the “settling in”. New LPN provides the final piece of the puzzle that should complete the clinic and provide foundation for the clinic. Full steam ahead!

*“You love, you serve, and you show people you care. It’s the simplest, most powerful, greatest, success model of all time.” Joe Gordon.*