

Clinic Operations:

- Provider coverage was excellent this month, with no gaps in coverage.

Quality Report:

Improvement Measure	Actual	Goal	Comments
Reg Deficiencies	0	0	10 audited
Patient Satisfaction	9	5	6-excellent; 3-good
New Patients	27	10	Extremely impressive
No Show	9	<12%	9 no shows for the month
Expired Medications	0	0	None noted.

Outreach:

- Nothing specific to report. Clinic continues to support the community by providing compassionate quality care.

Summary :

Mangum Clinic continues to stand strong in serving the community. The month of February the clinic saw a decrease in no show appointments.

“You love, you serve, and you show people you care. It’s the simplest, most powerful, greatest, success model of all time.” Joe Gordon.