

[illegible]

Clinic Operations:

- 4/4/2025 Nelson Ogembo was on PTO.
- Clinic was closed due to Rattlesnake Derby on 4/25/25.
- Dr. Sanda was on PTO on 4/28/25 and 4/29/2025. He saw patients 3 days this month.

Quality Report:

Improvement Measure	Actual	Goal	Comments
Reg Deficiencies	1	0	12 audited
Patient Satisfaction	6	5	6-excellent
New Patients	19	10	Extremely impressive.
No Show	0.05%	<12%	12 no shows for the month
Expired Medications	0	0	None noted.

Outreach:

- Nothing specific to report. Clinic continues to support the community by providing quality compassionate care.

Summary :

Mangum Clinic has been providing excellent care to our community, and we strive to continue. Patient no shows have significantly decreased this month. We continue to refer our patients to the hospital for labs and diagnostic imaging.

"You love, you serve, and you show people you care. It's the simplest, most powerful, greatest, success model of all time." Joe Gordon.