



Clinic Operations Report

Mangum Family Clinic

August 2023

Monthly Stats	August 22	August 23
Total Visits	262	200
Provider Prod	158	124
RHC Visits	262	178
Nurse Visits	4	2
Televisit	0	0
Swingbed	n/a	20

Provider Numbers	
Barnes	4
Chiaffitelli	20
Sims	178

Payor Mix	
Medicare	48
Medicaid	59
Self	26
Private	67

Visits per Geography	
Mangum	152
Granite	20
Altus	6
Duke	5

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Visits	167	123	164	166	164	127	148	200					

Clinic Operations:

- Amy Sims, 16 work days for August, 11 patients per day avg.
- Solid Mangum numbers but appear to have lost visits from the smaller communities.
- 55 revenue generating referrals to hospital.

Quality Report:

Improvement Measure	Actual	Goal	Comments
Reg Deficiencies	1	0	10 audited, 1 consent form def.
Patient Satisfaction	9	5	8 Excellent; 1 Good; 1 complaint
New Patients	39	10	Great numbers
No Show	11%	<12%	30
Expired Medications	0	0	New measurement. More to come.

Outreach:

- Minor concern with decrease in numbers from the outlying areas. Attempt to regain.

Summary: Clinic appears to have regained some momentum as August is more representative of the strong numbers of last year. The provider continues to get acquainted with the community and is becoming more comfortable in a Primary Care role. Patient satisfaction scores along with the number of “new patients” noted indicate a significant growth of the clinic.

“You love, you serve, and you show people you care. It’s the simplest, most powerful, greatest, success model of all time.” Joe Gordon.