## **QUALITY MANAGEMENT REPORT**

## **SUMMARY**

Current Year 2023 Month: 08

Worth.					Monthly				Cumulative			
ID	Group	METRICS	Unit	Previous Year Performance	Benchmark	Current Year Performance	CY/PY % of Change	Previous Year Performance	Benchmark	Current Year Performance	CY/PY % of Change	
VOLUME & UTILIZATION												
00101	Volume & Utilization	Total ER visits	#	169.00		154.00		1852.00		1168.00	-684.00	
00102		Total # of Observation Patients admitted	#	1.00		6.00		6.00		14.00		
00103	Volume & Utilization	Total # of Acute Patients admitted	#	14.00		18.00		169.00		118.00	-51.00	
00104		Total # of Swing Bed Patients admitted	#	12.00		15.00		111.00		92.00	-19.00	
00105	Volume & Utilization	Total Hospital Admissions (Acute & Swing bed)	#	26.00		33.00	<b>^</b> 7.00	280.00		210.00	-70.00	
00106	Volume & Utilization	Total Discharges (Acute & Swing bed)	#	26.00		31.00	<b>5.00</b>	263.00		206.00	-57.00	
00107	Volume & Utilization	Total Patient Days (Acute & Swing bed)	#	324.00		365.00	<b>41.00</b>	3612.00		3113.00	-499.00	
00108	Volume & Utilization	Average Daily Census (Acute & Swing bed)	#	11.00		11.80	<b>a</b> 0.80	10.00		102.20		
00109	Volume & Utilization	Left Against Medical Advice (AMA)	#	4.00	2.00	4.00		38.00	2.00	35.00	-3.00	
		CARE MANAGEMENT										
00201	Care Management	CAH 30 Day Readmission Rate per 100 patient discharges	%	4.00	0.05		<b>100</b> %	0.07	0.05	0.04	48%	
RISK MANAGEMENT												
00301	Risk Management	Total Number of Events	#	169.00		1.00	<b>99%</b>	79.00		2.57	97%	
00302	Risk Management	Total number of complaints	#			1.00				0.38		
00304	Risk Management	Total number of complaints from ED	#									
00306	Risk Management	Total number of grievances	#	1.00			<b>100%</b>	1.00		0.13	88%	
00308	Risk Management	Total number of grievances from ED	#							0.13		
00310	Risk Management	Inpatient falls without injury	#	22.00			<b>100</b> %	22.00		1.25	94%	
00312	Risk Management	ED patient falls without injury	#	3.00			<b>100</b> %	3.00		•	100%	
00314	Risk Management	Patient falls with minor injury	#	5.00		1.00	▼ 80%	5.00		0.63	88%	
00316	Risk Management	ED patient falls with minor injury	#									
00318	Risk Management	Total number of patient falls with major injury	#	1.00			<b>100</b> %	1.00		•	100%	
00320	Risk Management	Total number of ED patient falls with major injury	#									
00323	Risk Management	Inpatient Mortality Rate	%	15.00	0.10	0.00	<b>100</b> %	15.00	0.10	0.00	100%	
00325	Risk Management	ED Mortality Rate	%	9.00	0.10	0.01	<b>100</b> %	9.00	0.10	0.00	100%	
00327	Risk Management	OPO Notification Compliance	%	95.00	1.00	1.00	99%	95.00	1.00	1.00	99%	
NURSING												
00408	Nursing	Total Number of Code Blues during reporting period	#	12.00		2.00	<b>83</b> %	12.00		2.00	83%	
00409	Nursing	Total number of CAH patients transferred to tertiary facility	#	14.00		2.00	▼ 86%	14.00		1.13	92%	
EMERGENCY DEPARTMENT												
00508	Emergency Department	ED Left Without Being Seen Rate	#					95.00		1.00	99%	
00509	Emergency Department	Total number of ED patients transferred to a tertiary facility	#	118.00		10.00	92%	118.00		10.00	92%	