

Clinic Operations:

1. Recruiting for full time LPN ongoing.
2. Part-time RMA working full-time.

Quality Report:

Improvement Measure	Actual	Goal	Comments
Reg Deficiencies	0	0	18 audited
Patient Satisfaction	5	5	4 excellent;1 good;1 patient complaint
New Patients	18	10	Good
No Show	8.04%	<12%	24 no shows for the month
Expired Medications	0	0	None noted.

Outreach:

1. March 10th: Dr. Sanda posted informative reel on clinic Facebook page for National Colorectal Cancer Month.

Summary :

Mangum Family Clinic continues to provide quality compassionate care to our community and surrounding communities. Two providers on staff allow walk in visits and same day appointments possible.

“You love, you serve, and you show people you care. It’s the simplest, most powerful, greatest, success model of all time.” Joe Gordon.