

Clinic Operations Report

Mangum Family Medical Clinic

September 2022

Clinic Operations

- Positive numbers despite mandated clinic closures due to ECW training and implementation.
- Opening search for new manager of clinic.

Quality Report

• Metrics continue to be monitored. All within good standing

Outreach

- FLU shots available. Social Media advertising.
- Continue to advertise in local paper and on social media.

Summary

- Positive numbers. Clinic volume still strong.
- "no show" percentage increased to 19% this month.

	Aug	Sept	Oct	Nov	Dec	YTD Avg
Total Clinic Visits	262	182				173
Total Clinic Productive Hours	158	123				131
Total Visits per Productive Hour	1.7	1.5				1.3
New Patient Clinic Encounters	48	37				32
Walk-Ins	47	11				25
Nurse Only Visits	9	4				4
Telehealth Visits Completed	0	0				0
Annual Well Visits	0	0				0
No Shows	33	36				32

Year At A Glance	Sept 21	Sept 22
Total Clinic Visits	226	182
Total Clinic Productive Hours	163	123
Total Visits per Productive Hour	1.4	1.5
New Patient Clinic Encounters	32	37
Walk-Ins	97	11
Nurse Only Visits	21	4
Telehealth Visits Completed	1	0
Annual Well Visits	0	0
No Shows	13	36

Providers by the number:

Forster: 174 15 days = 12 pts per day