

QUALITY MANAGEMENT REPORT

SUMMARY

Current Year **2023**
 Month : **04**

| | | | | Monthly | | | | Cumulative | | | |
|---------------------------------|----------------------|--|------|---------------------------|-----------|--------------------------|-------------------|---------------------------|-----------|--------------------------|-------------------|
| ID | Group | METRICS | Unit | Previous Year Performance | Benchmark | Current Year Performance | CY/PY % of Change | Previous Year Performance | Benchmark | Current Year Performance | CY/PY % of Change |
| VOLUME & UTILIZATION | | | | | | | | | | | |
| 00101 | Volume & Utilization | Total ER visits | # | 118.00 | | 138.00 | ▲ 20.00 | 1852.00 | | 584.00 | ▼ -1268.00 |
| 00102 | Volume & Utilization | Total # of Observation Patients admitted | # | | | 1.00 | ▲ 1.00 | 6.00 | | 4.00 | ▼ -2.00 |
| 00103 | Volume & Utilization | Total # of Acute Patients admitted | # | 15.00 | | 11.00 | ▼ -4.00 | 169.00 | | 60.00 | ▼ -109.00 |
| 00104 | Volume & Utilization | Total # of Swing Bed Patients admitted | # | 11.00 | | 5.00 | ▼ -6.00 | 111.00 | | 48.00 | ▼ -63.00 |
| 00105 | Volume & Utilization | Total Hospital Admissions (Acute & Swing bed) | # | 26.00 | | 16.00 | ▼ -10.00 | 280.00 | | 108.00 | ▼ -172.00 |
| 00106 | Volume & Utilization | Total Discharges (Acute & Swing bed) | # | 22.00 | | 21.00 | ▼ -1.00 | 263.00 | | 107.00 | ▼ -156.00 |
| 00107 | Volume & Utilization | Total Patient Days (Acute & Swing bed) | # | 303.00 | | 376.00 | ▲ 73.00 | 3612.00 | | 1724.00 | ▼ -1888.00 |
| 00108 | Volume & Utilization | Average Daily Census (Acute & Swing bed) | # | 10.00 | | 12.00 | ▲ 2.00 | 10.00 | | 57.00 | ▲ 47.00 |
| 00109 | Volume & Utilization | Left Against Medical Advice (AMA) | # | 1.00 | 2.00 | 2.00 | ▲ 1.00 | 38.00 | 2.00 | 18.00 | ▼ -20.00 |
| CARE MANAGEMENT | | | | | | | | | | | |
| 00201 | Care Management | CAH 30 Day Readmission Rate per 100 patient discharges | % | 1.00 | 0.05 | | ▼ 100% | 0.07 | 0.05 | 0.03 | ▼ 59% |
| RISK MANAGEMENT | | | | | | | | | | | |
| 00301 | Risk Management | Total Number of Events | # | 118.00 | | 7.00 | ▼ 94% | 79.00 | | 3.50 | ▼ 96% |
| 00302 | Risk Management | Total number of complaints | # | | | | | | | | |
| 00304 | Risk Management | Total number of complaints from ED | # | | | | | | | | |
| 00306 | Risk Management | Total number of grievances | # | 1.00 | | | ▼ 100% | 1.00 | | | ▼ 100% |
| 00308 | Risk Management | Total number of grievances from ED | # | | | | | | | | |
| 00310 | Risk Management | Inpatient falls without injury | # | 22.00 | | 5.00 | ▼ 77% | 22.00 | | 2.50 | ▼ 89% |
| 00312 | Risk Management | ED patient falls without injury | # | 3.00 | | | ▼ 100% | 3.00 | | | ▼ 100% |
| 00314 | Risk Management | Patient falls with minor injury | # | 5.00 | | 1.00 | ▼ 80% | 5.00 | | 0.50 | ▼ 90% |
| 00316 | Risk Management | ED patient falls with minor injury | # | | | | | | | | |
| 00318 | Risk Management | Total number of patient falls with major injury | # | 1.00 | | | ▼ 100% | 1.00 | | | ▼ 100% |
| 00320 | Risk Management | Total number of ED patient falls with major injury | # | | | | | | | | |
| 00323 | Risk Management | Inpatient Mortality Rate | % | 15.00 | 0.10 | 0.00 | ▼ 100% | 15.00 | 0.10 | 0.00 | ▼ 100% |
| 00325 | Risk Management | ED Mortality Rate | % | 9.00 | 0.10 | | ▼ 100% | 9.00 | 0.10 | | ▼ 100% |
| 00327 | Risk Management | OPO Notification Compliance | % | 95.00 | 1.00 | 1.00 | ▼ 99% | 95.00 | 1.00 | 1.00 | ▼ 99% |
| NURSING | | | | | | | | | | | |
| 00408 | Nursing | Total Number of Code Blues during reporting period | # | 12.00 | | | ▼ 100% | 12.00 | | | ▼ 100% |
| 00409 | Nursing | Total number of CAH patients transferred to tertiary facility | # | 14.00 | | | ▼ 100% | 14.00 | | 1.25 | ▼ 91% |
| EMERGENCY DEPARTMENT | | | | | | | | | | | |
| 00508 | Emergency Department | ED Left Without Being Seen Rate | # | | | | | 100.00 | | #DIV/0! | |
| 00509 | Emergency Department | Total number of ED patients transferred to a tertiary facility | # | 118.00 | | 5.00 | ▼ 96% | 118.00 | | 5.00 | ▼ 96% |