

Clinic Operations:

- Volume decreased as Mary Barnes experienced a tragic loss and was unable to attend scheduled clinic days. Minimal replacements found despite great effort to cover.
- Nelson Ogembo scheduled to start 5/8/24
- 47 referrals back to hospital ancillary depts..
- Dr. Langley is covering for April and into May if needed.

Quality Report:

Improvement Measure	Actual	Goal	Comments
Reg Deficiencies	0	0	12 audited
Patient Satisfaction	0	5	7-excellent
New Patients	11	10	Extremely impressive given the circumstances
No Show	6.9%	<12%	12 no shows for the month
Expired Medications	0	0	None noted.

Outreach:

- Nothing specific to report. Clinic continues to support the community by providing quality compassionate care.

Summary :

Mangum Clinic has been in standby awaiting Nelson Ogembo to start and be in the clinic consistently. As noted, May 8th, he is set to start and orient to the clinic and be there full time. Volume this month was directly affected by the number of days the clinic was open. It should be noted that the clinic staff continues to be strong and supportive of the community. Better statistical days in the near future is expected. It should be noted that the clinic staff and administration continues to support Ms. Barnes in her recent loss and wishes her nothing but strength and healing.

“You love, you serve, and you show people you care. It’s the simplest, most powerful, greatest, success model of all time.” Joe Gordon.