

[illegible]

Clinic Operations:

1. **Referral Management:** Providers are now actively using the "Referrals" tab in the progress note treatment section for patient management.
2. **Referral Queue:** Currently, there are 44 referrals pending scheduling with specialty providers.
3. **Lab Orders:** A total of 87 lab orders have been sent to Mangum Regional Medical Center this month.

Quality Report:

Improvement Measure	Actual	Goal	Comments
Reg Deficiencies	0	0	12 audited
Patient Satisfaction	6	5	5 excellent; 1 good
New Patients	16	10	Extremely impressive given the circumstances
No Show	11.43%	<12%	16 no shows for the month
Expired Medications	0	0	None noted.

Outreach:

- Social media posting on 3/12/2025 regarding vaccinations.

Summary :

Mangum Family Clinic continues to provide quality compassionate care to our community and surrounding communities. Two providers on staff allow walk in visits and same day appointments possible. The clinic is continuing to improve its workflow with referrals, labs and much more.

"You love, you serve, and you show people you care. It's the simplest, most powerful, greatest, success model of all time." Joe Gordon.