

# **Clinic Operations Report**

### **Mangum Family Clinic**

## February 2024

Monthly Stats	February 2023	February 2024
Total Visits	123	178
Provider Prod	109	92
RHC Visits	103	160
Nurse Visits	0	0
Televisit	0	0
Swingbed	20	18

Provider Numbers	RHC	TH	SB
Barnes	146		2
Chiaffitelli			11
Langley	14		
other			

Payor Mix	
Medicare	44
Medicaid	57
Self	13
Private	63

Visits per Geography	
Mangum	147
Granite	20
Willow	5

Month	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	<u>Total</u>
Visits	177	178											

#### **Clinic Operations:**

- Interviewed and extended an offer to Nelson Ogembo, CNP, from the Dallas area. He accepted and is in the process of applying for Oklahoma privileges.
- Dr. Sonja Langley saw patients for a week while Mary Barnes was on PTO.
- Mary Barnes announced her intentions NOT to cover the clinic in the month of April. Working on Dr. Langley to cover for that month.
- Awaiting a start date for Nelson Ogembo to start. More to come.
- Approximately 70 clinic referrals back to the hospital ancillary departments.

#### **Quality Report:**

Improvement Measure	Actual	Goal	Comments		
Reg Deficiencies	0	0 10 audited			
Patient Satisfaction	9	5	5-excellent; 4-good		
New Patients	22	10	Extremely impressive given the circumstances		
No Show	5.7%	<12%	15 no shows for the month		
Expired Medications	0	0	None noted.		

#### Outreach:

• Nothing specific to report. Clinic continues to support the community by providing quality compassionate care.

#### <u>Summary</u>:

Mangum Clinic continues to stand strong despite the provider situation. Mary Barnes continues to be a cornerstone to the clinic for the time and she will be missed as she decrease her clinic availability. We look forward to having Dr. Langley fill in in the near future and are very excited to have Nelson Ogembo joining the clinic as a full time provider.

"You love, you serve, and you show people you care. It's the simplest, most powerful, greatest, success model of all time." Joe Gordon.