

[illegible]

Clinic Operations:

- Interviewed and extended an offer to Nelson Ogembo, CNP, from the Dallas area. He accepted and is in the process of applying for Oklahoma privileges.
- Dr. Sonja Langley saw patients for a week while Mary Barnes was on PTO.
- Mary Barnes announced her intentions NOT to cover the clinic in the month of April. Working on Dr. Langley to cover for that month.
- Awaiting a start date for Nelson Ogembo to start. More to come.
- Approximately 70 clinic referrals back to the hospital ancillary departments.

Quality Report:

Improvement Measure	Actual	Goal	Comments
Reg Deficiencies	0	0	10 audited
Patient Satisfaction	9	5	5-excellent; 4-good
New Patients	22	10	Extremely impressive given the circumstances
No Show	5.7%	<12%	15 no shows for the month
Expired Medications	0	0	None noted.

Outreach:

- Nothing specific to report. Clinic continues to support the community by providing quality compassionate care.

Summary :

Mangum Clinic continues to stand strong despite the provider situation. Mary Barnes continues to be a cornerstone to the clinic for the time and she will be missed as she decrease her clinic availability. We look forward to having Dr. Langley fill in in in the near future and are very excited to have Nelson Ogembo joining the clinic as a full time provider.

"You love, you serve, and you show people you care. It's the simplest, most powerful, greatest, success model of all time." Joe Gordon.