



### Clinic Operations:

- Clinic short staffed without an LPN for 3 weeks.
- Dr. Sanda's medical assistant, who started on 2/25/2026, will be working full-time.
- Job posting for LPN is current.
- Nelson on PTO for 2/27/2026.

### Quality Report:

Improvement Measure	Actual	Goal	Comments
Reg Deficiencies	10	0	10- Insurance Verification Errors
Patient Satisfaction	0	5	
New Patients	15	10	Impressive
No Show	6.70%	<12%	Impressive
Expired Medications	0	0	None noted.

### Outreach:

- Nothing specific to report. Clinic continues to support the community by providing compassionate quality care.

### Summary :

Mangum Clinic continues to stand strong in serving the community. The month of February the clinic saw a decrease in no show appointments.

*"You love, you serve, and you show people you care. It's the simplest, most powerful, greatest, success model of all time." Joe Gordon.*