

Please return this completed Request For Service form with authorized signature to Tyler Technologies. You may fax or email the form to your Tyler Technologies Contact or Relationship Manager. Unless otherwise specified, this project will be scheduled on the first available date following receipt of a signed copy of this form.

Case Number 10160984

RFS Date 05/24/2023

Department Interfaces

CLIENT INFORMATION

Name City of Madison, AL
Address 100 Hughes Rd
Madison, AL 35758-1110
Phone (256) 772-5642

COSTS

Project Cost	\$2,800.00
Invoiced Upon Delivery	\$2,800.00
Total Amount to be Invoiced	\$2,800.00

CONTACT INFORMATION

Name	Title/Role	Phone	Email
Chris White	Systems Analyst III	(256) 464-8432	chris.white@madisonal.gov

SERVICE DESCRIPTION

A one-way user-initiated batch process to export bank payment transactions, including direct deposit and checks, from New World ERP to a third-party system.

Columns:

1. Dollar amount
2. Date mm/dd/yyyy
3. Account number
4. Check number
5. I/S/V
6. Payee name

General Requirements/Assumptions:

1. Review of required features with Client.
2. Programming and programming test.
3. Interface installation services as required.

New World ERP Responsibilities:

1. New World ERP shall provide interface installation services. These services do not include hardware and/or third party product costs which shall be the Client's responsibility, if required.
2. Whenever possible, these services will be done remotely, resulting in saving in travel expenses and time. If on-site installation and training is required, the Client will be responsible for the actual travel expenses and time.

Client Responsibilities:

1. Client agrees to cooperate in not making modifications and enhancements too extensive.
2. All Client requested changes after RFS sign-off must be documented by Client and authorized in writing including potential costs, if any. Additional changes will most likely delay the schedule and may increase the cost.

Tyler Technologies provides warranty and maintenance on this project for 30 days after initial delivery. The cost for this project includes programming, quality testing, electronic delivery, and set up assistance. This project is considered custom software. Required upgrades to the custom software as a result of Tyler Technologies release changes, third party vendor changes, or changes in client requirements are subject to additional fees. Pricing is valid for 30 days from the date of the RFS.

Authorized Signature

Name (Printed)

Paul Finley

Date

Title

Mayor of Madison, AL