

MSA ID#: AL-12571584-DTarkSO ID#: AL-12571584-DTark-23467041Account Name: City of Madison

## CUSTOMER INFORMATION (for notices)

Primary Contact: Chris WhiteBilling Account Name: City of Madison

INVOICE ADDRESS

Title: IT DirectorBilling Name  
(3rd Party Accounts)Address 1: 100 HughesAddress 1: 100 HughesBilling Contact: Chris White

Address 2:

Address 2:

Title: IT DirectorCity: MadisonCity: MadisonPhone: (256) 464-8432State: ALState: AL

Cell:

Zip Code: 35758Zip: 35758

Fax:

Tax Exempt: YesPhone: (256) 464-8432Email: chris.white@madisonal.gov\* If Yes, please provide and attach all  
applicable tax exemption certificates

Cell:

Fax:

Email: chris.white@madisonal.gov

## SUMMARY OF CHARGES (Details on following pages)

Service Term (Months): 36

## SUMMARY OF SERVICE CHARGES\*

Current Monthly Recurring Charges:	\$0.00
Current Trunk Services Monthly Recurring Charges:	\$0.00
<b>Total Current Monthly Recurring Charges (all Services):</b>	<b>\$0.00</b>

Change Monthly Recurring Charges:	\$2,429.00
Change Trunk Services Monthly Recurring Charges:	\$0.00
<b>Change Monthly Recurring Charges (all Services):</b>	<b>\$2,429.00</b>

Total Monthly Recurring Charges:	\$2,429.00
Total Trunk Services Monthly Recurring Charges:	\$0.00
<b>Total Monthly Recurring Charges (all Services):</b>	<b>\$2,429.00</b>

## SUMMARY OF STANDARD INSTALLATION FEES\*

Total Standard Installation Fees:	\$0.00
Total Trunk Services Standard Installation Fees:	\$0.00
<b>Total Standard Installation Fees (all Services):</b>	<b>\$0.00</b>

## SUMMARY OF CUSTOM INSTALLATION FEES\*

<b>Total Custom Installation Fee:</b>	<b>\$0.00</b>
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## SUMMARY OF MONTHLY EQUIPMENT FEES\*

Current Services Equipment Fee Monthly Recurring Charges:	\$0.00
Current Trunk Services Equipment Fee Monthly Recurring Charges:	\$0.00
<b>Current Equipment Fee Monthly Recurring Charges (All Services):</b>	<b>\$0.00</b>

Change Services Equipment Fee Monthly Recurring Charges:	\$0.00
Change Trunk Services Equipment Fee Monthly Recurring Charges:	\$0.00
<b>Change Equipment Fee Monthly Recurring Charges (All Services):</b>	<b>\$0.00</b>

Total Service Equipment Fee Monthly Recurring Charges	\$0.00
Total Trunk Service Equipment Fee Monthly Recurring Charges	\$0.00
<b>Total Equipment Fee Monthly Recurring Charges (All Services)</b>	<b>\$0.00</b>

\*Note: Charges identified in the Sales Order are exclusive of maintenance and repair charges, and applicable federal, state, and local taxes, fees, surcharges and recoupments (however designated). Please refer to your Comcast Enterprise Services Master Services Agreement (MSA) for specific detail regarding such charges. Customer shall pay Comcast one hundred percent (100%) of the non-amortized Custom Installation Fees prior to the installation of Service. The existence of Hazardous Materials at the Service Location or a change in installation due to an Engineering Review may result in changes to the Custom and/or Standard Installation Fees payable by Customer.

## GENERAL COMMENTS

Cisco medium equipment rental for a discounted rate of \$30.00, increasing to regular rate at the end of the original term. Minimum 2 year term required.

## AGREEMENT

This Comcast Enterprise Services Sales Order Form ("Sales Order") shall be effective upon acceptance by Comcast. This Sales Order is made a part of the Comcast Enterprise Services Master Services Agreement, entered between Comcast and the undersigned and is subject to the Product Specific Attachment for the Service(s) ordered herein, located at <http://business.comcast.com/terms-conditions-ent>, (the "Agreement"). Unless otherwise indicated herein, capitalized words shall have the same meaning as in the Agreement.

By purchasing Comcast voice services, you are giving Comcast Business permission to request a copy of the Customer Service Record(s) from your existing carrier(s). Customer Service Records include the telephone numbers listed on the account(s) and may also include information related to services provided by such carrier(s).

## COMPANY ACKNOWLEDGES RECEIPT AND UNDERSTANDING OF THIS 911 NOTICE:

The Comcast Voice Services may have the 911 limitations specified below:

- In order for 911 calls to be properly directed to emergency services using the Voice Services, Comcast must have the correct service address and, where applicable, location details ("Registered Service Location"). Registered Service Location may include, subject to any character limitations, location details such as a floor and/or office number, in addition to street address, for each telephone number and extension used by the Customer. If the Voice Services or any Voice Services device is moved to a different location without Customer providing updated Registered Service Location information, 911 calls may be directed to the wrong emergency authority, may transmit the wrong address, emergency responders may be unable to locate the emergency on the premises and/or the Voice Services (including 911) may fail altogether. Customer's use of a telephone number not associated with its geographic location, or a failure to allot sufficient time for a Registered Service Location change to be processed may also increase these risks.
- Customer is solely responsible for informing Comcast of initial Registered Service Locations for each telephone number and extension and of all changes to Registered Service Locations for the Voice Services, including subsequent moves, additions or deletions of stations. Customer is also responsible for programming its PBX system to reflect these Registered Service Locations. Customer will inform Comcast of changes to any Registered Service Location for each telephone number and extension by calling Comcast at 1-855-368-0600 or by opening a trouble ticket in the Comcast Care Center Portal. The contact number or method for making such updates are subject to change from time to time.
- The Voice Services use electrical power in the Customer's premises, as well as the Customer's underlying broadband service. If there is an electrical power outage or underlying broadband service outage, 911 calling may be interrupted. Similarly, calls using the Voice Services, including calls to 911, may not be completed if there is a problem with network facilities, including network congestion, network/equipment failure, or another technical problem.
- If the Registered Service Location provided in conjunction with the use of Comcast Equipment is deemed to be in an area that is not supported for 911 calls, Customer will not have direct access to either basic 911 or E911. In this case, Customer 911 calls will be sent to an emergency call center. A trained agent at the emergency call center will ask for the caller's name, telephone number and location, and then will contact the local emergency authority for that area in order to send help.

BY SIGNING BELOW, I ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND THE 911 LIMITATIONS OF THE VOICE SERVICES

By signing below, Customer acknowledges, agrees to and accepts the terms and conditions of this Sales Order.

CUSTOMER USE ONLY (by authorized representative)		COMCAST USE ONLY (by authorized representative)	
Signature:		Signature:	Sales Rep: <u>Tom Colbey</u>
Name: <b>Paul Finley</b>		Name:	Sales Rep E-Mail: <u>Tom_Colbey@comcast.com</u>
Title: <b>Mayor</b>		Title:	Region: <u>Big South</u>
Date: <b>May , 2023</b>		Date:	Division: <u>Central</u>



# COMCAST ENTERPRISE SERVICES SALES ORDER FORM

## SERVICES AND PRICING

Account Name: **City of Madison**Date: **1/31/2023**MSA ID#: **AL-12571584-DTark**SO ID#: **AL-12571584-DTark-23467041**

Short Description of Service:

5-site ENS, 100 MB per site. This deal is an expansion of existing service with the City of Madison. Additionally, renewals for the City of Madison come up later in 2023.

Service Term: **36 MONTHS**

PAGE 2 of 7

Solution Charges

Line	Request	Action	Service(s)	Description	Service Location A*	Service Location Z*	Tax Jurisdiction	Qty	Monthly	One-Time
001	New	Add	Ethernet Network Interface - 10 / 100	Port	142 PLAZA BLVD-City of Madison	-	Interstate	1	\$30.11	\$0.00
002	New	Add	ENS - Basic Network Bandwidth	100 Mbps	142 PLAZA BLVD-City of Madison	-	Interstate	1	\$240.89	\$0.00
003	-	-	-	-	-	-	-	-	\$0.00	\$0.00
004	New	Add	Ethernet Network Interface - 10 / 100	Port	12266 COUNTY LINE RD-City of M	-	Interstate	1	\$30.11	\$0.00
005	New	Add	ENS - Basic Network Bandwidth	100 Mbps	12266 COUNTY LINE RD-City of M	-	Interstate	1	\$240.89	\$0.00
006	-	-	-	-	-	-	-	-	\$0.00	\$0.00
007	New	Add	Ethernet Network Interface - 10 / 100	Port	8324 MADISON PIKE-City of Madis	-	Interstate	1	\$30.11	\$0.00
008	New	Add	ENS - Basic Network Bandwidth	100 Mbps	8324 MADISON PIKE-City of Madis	-	Interstate	1	\$240.89	\$0.00
009	-	-	-	-	-	-	-	-	\$0.00	\$0.00
010	New	Add	Ethernet Network Interface - 10 / 100	Port	1282 HUGHES RD-City of Madison	-	Interstate	1	\$30.11	\$0.00
011	New	Add	ENS - Basic Network Bandwidth	100 Mbps	1282 HUGHES RD-City of Madison	-	Interstate	1	\$240.89	\$0.00
012	-	-	-	-	-	-	-	-	\$0.00	\$0.00
013	New	Add	Ethernet Network Interface - 10 / 100	Port	1570 OLD MONROVIA RD NW-City	-	Interstate	1	\$30.11	\$0.00
014	New	Add	ENS - Basic Network Bandwidth	100 Mbps	1570 OLD MONROVIA RD NW-City	-	Interstate	1	\$240.89	\$0.00
015	-	-	-	-	-	-	-	-	\$0.00	\$0.00
016	New	Add	Ethernet Network Interface - 10 / 100	Port	574 PALMER RD-City of Madison /	-	Interstate	1	\$30.11	\$0.00
017	New	Add	ENS - Basic Network Bandwidth	100 Mbps	574 PALMER RD-City of Madison /	-	Interstate	1	\$240.89	\$0.00
018	-	-	-	-	-	-	-	-	\$0.00	\$0.00
019	New	Add	Ethernet Network Interface - 10 / 100	Port	1115 HUGHES RD-City of Madison	-	Interstate	1	\$30.11	\$0.00
020	New	Add	ENS - Basic Network Bandwidth	100 Mbps	1115 HUGHES RD-City of Madison	-	Interstate	1	\$240.89	\$0.00
021	-	-	-	-	-	-	-	-	\$0.00	\$0.00
022	New	Add	Ethernet Network Interface - Gig E	Port	100 HUGHES RD-City of Madison /	-	Interstate	1	\$130.00	\$0.00
023	New	Add	ENS - Basic Network Bandwidth	1000 Mbps	100 HUGHES RD-City of Madison /	-	Interstate	1	\$402.00	\$0.00
024	-	-	-	-	-	-	-	-	\$0.00	\$0.00
025	-	-	-	-	-	-	-	-	\$0.00	\$0.00
026	-	-	-	-	-	-	-	-	\$0.00	\$0.00
027	-	-	-	-	-	-	-	-	\$0.00	\$0.00
028	-	-	-	-	-	-	-	-	\$0.00	\$0.00
029	-	-	-	-	-	-	-	-	\$0.00	\$0.00
030	-	-	-	-	-	-	-	-	\$0.00	\$0.00
031	-	-	-	-	-	-	-	-	\$0.00	\$0.00
032	-	-	-	-	-	-	-	-	\$0.00	\$0.00
033	-	-	-	-	-	-	-	-	\$0.00	\$0.00
034	-	-	-	-	-	-	-	-	\$0.00	\$0.00
035	-	-	-	-	-	-	-	-	\$0.00	\$0.00
036	-	-	-	-	-	-	-	-	\$0.00	\$0.00
037	-	-	-	-	-	-	-	-	\$0.00	\$0.00
038	-	-	-	-	-	-	-	-	\$0.00	\$0.00
039	-	-	-	-	-	-	-	-	\$0.00	\$0.00
040	-	-	-	-	-	-	-	-	\$0.00	\$0.00
041	-	-	-	-	-	-	-	-	\$0.00	\$0.00
042	-	-	-	-	-	-	-	-	\$0.00	\$0.00
043	-	-	-	-	-	-	-	-	\$0.00	\$0.00
044	-	-	-	-	-	-	-	-	\$0.00	\$0.00
045	-	-	-	-	-	-	-	-	\$0.00	\$0.00
046	-	-	-	-	-	-	-	-	\$0.00	\$0.00
047	-	-	-	-	-	-	-	-	\$0.00	\$0.00
048	-	-	-	-	-	-	-	-	\$0.00	\$0.00
049	-	-	-	-	-	-	-	-	\$0.00	\$0.00
050	-	-	-	-	-	-	-	-	\$0.00	\$0.00

\* Services Location Details attached

Charges are Exclusive of Equipment Fees

PAGE 2 SUBTOTAL:

\$2,429.00

\$0.00



Account Name: City of Madison

Date: 1/31/2023

MSA ID#: AL-12571584-DTark

SO ID#: AL-12571584-DTark-23467041

### Solution Charges

PAGE 3 SUBTOTAL										Solidation charges		
Line	Request	Action	Service(s)	Description	Service Location A*	Service Location Z*	Tax Jurisdiction	Qty	Monthly	One-Time		
051	-	-			-	-			\$0.00	\$0.00		
052	-	-			-	-			\$0.00	\$0.00		
053	-	-			-	-			\$0.00	\$0.00		
054	-	-			-	-			\$0.00	\$0.00		
055	-	-			-	-			\$0.00	\$0.00		
056	-	-			-	-			\$0.00	\$0.00		
057	-	-			-	-			\$0.00	\$0.00		
058	-	-			-	-			\$0.00	\$0.00		
059	-	-			-	-			\$0.00	\$0.00		
060	-	-			-	-			\$0.00	\$0.00		
061	-	-			-	-			\$0.00	\$0.00		
062	-	-			-	-			\$0.00	\$0.00		
063	-	-			-	-			\$0.00	\$0.00		
064	-	-			-	-			\$0.00	\$0.00		
065	-	-			-	-			\$0.00	\$0.00		
066	-	-			-	-			\$0.00	\$0.00		
067	-	-			-	-			\$0.00	\$0.00		
068	-	-			-	-			\$0.00	\$0.00		
069	-	-			-	-			\$0.00	\$0.00		
070	-	-			-	-			\$0.00	\$0.00		
071	-	-			-	-			\$0.00	\$0.00		
072	-	-			-	-			\$0.00	\$0.00		
073	-	-			-	-			\$0.00	\$0.00		
074	-	-			-	-			\$0.00	\$0.00		
075	-	-			-	-			\$0.00	\$0.00		
076	-	-			-	-			\$0.00	\$0.00		
077	-	-			-	-			\$0.00	\$0.00		
078	-	-			-	-			\$0.00	\$0.00		
079	-	-			-	-			\$0.00	\$0.00		
080	-	-			-	-			\$0.00	\$0.00		
081	-	-			-	-			\$0.00	\$0.00		
082	-	-			-	-			\$0.00	\$0.00		
083	-	-			-	-			\$0.00	\$0.00		
084	-	-			-	-			\$0.00	\$0.00		
085	-	-			-	-			\$0.00	\$0.00		
086	-	-			-	-			\$0.00	\$0.00		
087	-	-			-	-			\$0.00	\$0.00		
088	-	-			-	-			\$0.00	\$0.00		
089	-	-			-	-			\$0.00	\$0.00		
090	-	-			-	-			\$0.00	\$0.00		
091	-	-			-	-			\$0.00	\$0.00		
092	-	-			-	-			\$0.00	\$0.00		
093	-	-			-	-			\$0.00	\$0.00		
094	-	-			-	-			\$0.00	\$0.00		
095	-	-			-	-			\$0.00	\$0.00		
096	-	-			-	-			\$0.00	\$0.00		
097	-	-			-	-			\$0.00	\$0.00		
098	-	-			-	-			\$0.00	\$0.00		
099	-	-			-	-			\$0.00	\$0.00		
100	-	-			-	-			\$0.00	\$0.00		
101	-	-			-	-			\$0.00	\$0.00		
102	-	-			-	-			\$0.00	\$0.00		
* Services Location Details attached									Charges are Exclusive of Equipment Fees	PAGE 3 SUBTOTAL:	\$0.00	\$0.00



SO ID#: AL-12571584-DTark-23467041

### Solution Charges

**\$0.00**



## COMCAST ENTERPRISE SERVICES SALES ORDER FORM

### SERVICES AND PRICING

Account Name:

Date:

MSA ID#:

SO ID#:

PAGE 4 of 7

Solution Charges

Line	Request	Action	Service(s)	Description	Service Location A*	Service Location Z*	Tax Jurisdiction	Qty	Monthly	One-Time
154	-	-			-	-			\$0.00	\$0.00
155	-	-			-	-			\$0.00	\$0.00
156	-	-			-	-			\$0.00	\$0.00
157	-	-			-	-			\$0.00	\$0.00
158	-	-			-	-			\$0.00	\$0.00
159	-	-			-	-			\$0.00	\$0.00
160	-	-			-	-			\$0.00	\$0.00
161	-	-			-	-			\$0.00	\$0.00
162	-	-			-	-			\$0.00	\$0.00
163	-	-			-	-			\$0.00	\$0.00
164	-	-			-	-			\$0.00	\$0.00
165	-	-			-	-			\$0.00	\$0.00
166	-	-			-	-			\$0.00	\$0.00
167	-	-			-	-			\$0.00	\$0.00
168	-	-			-	-			\$0.00	\$0.00
169	-	-			-	-			\$0.00	\$0.00
170	-	-			-	-			\$0.00	\$0.00
171	-	-			-	-			\$0.00	\$0.00
172	-	-			-	-			\$0.00	\$0.00
173	-	-			-	-			\$0.00	\$0.00
174	-	-			-	-			\$0.00	\$0.00
175	-	-			-	-			\$0.00	\$0.00
176	-	-			-	-			\$0.00	\$0.00
177	-	-			-	-			\$0.00	\$0.00
178	-	-			-	-			\$0.00	\$0.00
179	-	-			-	-			\$0.00	\$0.00
180	-	-			-	-			\$0.00	\$0.00
181	-	-			-	-			\$0.00	\$0.00
182	-	-			-	-			\$0.00	\$0.00
183	-	-			-	-			\$0.00	\$0.00
184	-	-			-	-			\$0.00	\$0.00
185	-	-			-	-			\$0.00	\$0.00
186	-	-			-	-			\$0.00	\$0.00
187	-	-			-	-			\$0.00	\$0.00
188	-	-			-	-			\$0.00	\$0.00
189	-	-			-	-			\$0.00	\$0.00
190	-	-			-	-			\$0.00	\$0.00
191	-	-			-	-			\$0.00	\$0.00
192	-	-			-	-			\$0.00	\$0.00
193	-	-			-	-			\$0.00	\$0.00
194	-	-			-	-			\$0.00	\$0.00
195	-	-			-	-			\$0.00	\$0.00
196	-	-			-	-			\$0.00	\$0.00
197	-	-			-	-			\$0.00	\$0.00
198	-	-			-	-			\$0.00	\$0.00
199	-	-			-	-			\$0.00	\$0.00
200	-	-			-	-			\$0.00	\$0.00
201	-	-			-	-			\$0.00	\$0.00
202	-	-			-	-			\$0.00	\$0.00
203	-	-			-	-			\$0.00	\$0.00
204	-	-			-	-			\$0.00	\$0.00

\* Services Location Details attached

Charges are Exclusive of Equipment Fees

PAGE 4 SUBTOTAL:

\$0.00

\$0.00



Account Name: City of Madison

[illegible]



Account Name:	City of Madison
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**PAGE 6 of 7**

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