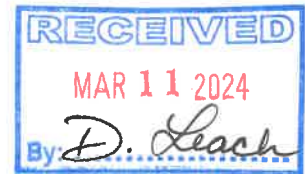




**Shepler's Mackinac Island Ferry**  
Mackinaw City & St. Ignace  
P.O. Box 250  
Mackinaw City, Michigan 49701  
Phone: 231-436-5023 | 800-828-6157  
Fax: 231-436-7521



March 11, 2024

City of Mackinac Island  
Attn: Danielle Leach, Clerk  
P.O. Box 455  
Mackinac Island, MI 49757

Dear Danielle,

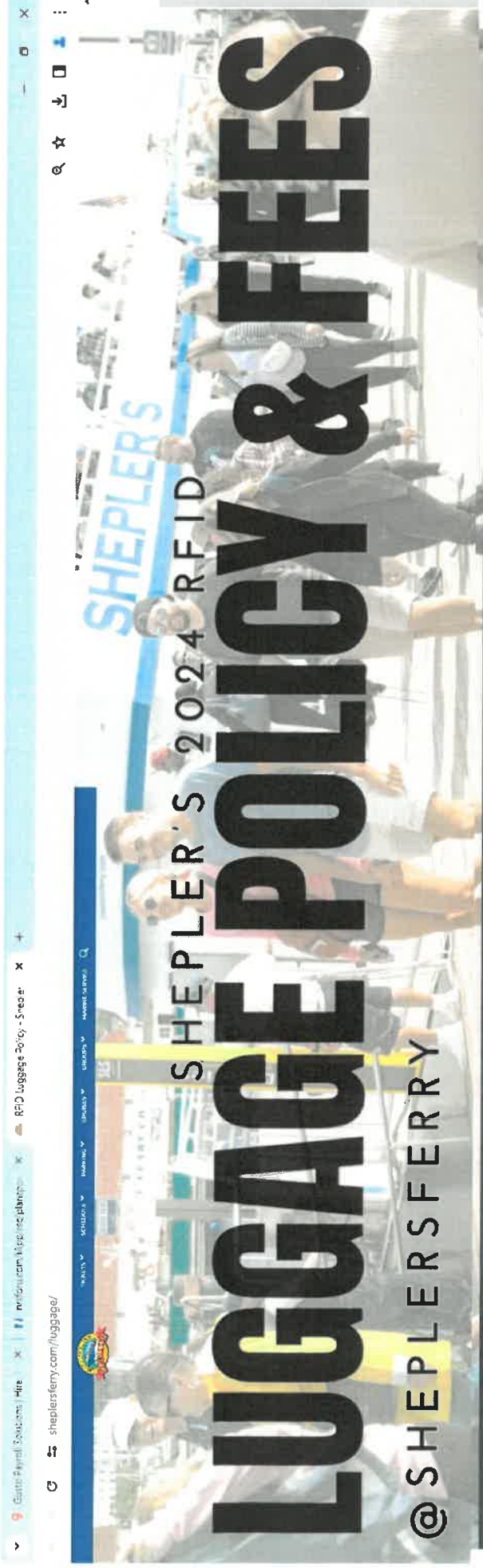
Hope this letter finds you well and enjoying the sunshine! I want to officially notify both Mayor Doud and the City Council that Shepler's Mackinac Island Ferry is suspending our luggage program for the 2024 navigational season.

If you have any questions, please let me know.

Best Regards,

Chris Shepler  
President

CS/cp



## RFID Luggage Policy

Dear Shepler's Passengers,

The luggage tracking system, previously scheduled to launch in time for the 2024 season, has been postponed. We will also postpone implementation of the new luggage fee schedule this season. That means it's "business as usual" in 2024.

This decision was made after careful consideration of various factors affecting the launch of these programs. We simply do not have time to have all components finalized and running smoothly in time for the 2024 season.

We appreciate your continued patronage and assure you that our entire team remains committed to providing you with the highest level of service and a safe and seamless travel experience.

If you have any questions, please don't hesitate to contact us.

Thank you for choosing Shepler's Ferry for your Mackinac Island travel needs.

Best Regards,

The Shepler's Team

ci | March 11, 2024



## City Clerk

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**From:** Executive Office <executiveoffice@sheplersferry.com>  
**Sent:** Monday, March 11, 2024 11:04 AM  
**To:** City Clerk  
**Subject:** Luggage Program  
**Attachments:** City of MI.pdf

Good Morning, Danielle

Please see attached letter for Mayor Doud and City Council.

Thank you,

**Cari Peterman**

Executive Assistant/Front Desk Lead



**HOFFMANN FAMILY  
OF COMPANIES**

ELEVATE YOUR EXPERIENCE

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