



City of Mackinac Island Building & Zoning Department, MI
January, 2025



About Point & Pay

- Nationwide payment processing solutions since 1999, based in Troy, MI
 - More than 2000 clients in 48 states
 - Provides proven, fully-integrated Secure Systems with PCI Level 1 certification
 - Preferred partner of BS&A software
 - Specializing in payment processing for:
 - Government
 - Courts
 - Clerks
 - Law Enforcement
 - Utilities
 - Education
 - Healthcare
-

North American Bancard

- One of the country's largest merchant services organizations
- Processes more than \$50 billion+ each year on behalf of 355,000+ merchants nationwide
- Through NAB, Point & Pay offers significant benefits to our clients:
 - POS processing and equipment
 - Check verification, imaging and processing
 - Gift card/loyalty services
 - Smartphone, tablet & mobile solutions
 - PCI compliance

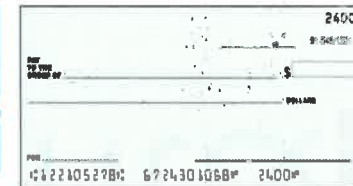
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Point & Pay Unique Features

- Pick and Choose what your office needs/wants- Web-Phone-Counter-Mobile-Kiosk
- Customized
 - Web pages
 - Messaging on receipts
 - Unique IVR 800 number
- Shopping Cart option
- Real-time access to payments and notification options
- Standard POS, Kiosk, Mobile and more
- Data hosting
- E-billing
- Recurring Billing
- Integration options with many software vendors
- ACH verification
- Exclusions manager
- Consolidated settlement



point&pay

City of Trenton

Government | Departments | Community | Information | Event Calendar



You can connect to data at this point or have PNP host data.

PNP will allow you to Customize the Fields for Payment Identification.

PNP will try to use your colors and Custom Banner

City of Trenton

2800 Third Street, Trenton, NJ 08611

Step 1: Select Payments Step 2: Review and Submit Step 3: Confirmation and Receipt

Step 1: Select Payments

Please complete the form below. When finished, click the Continue button and you will be asked to review the information for accuracy before your payment is processed.
Note: * indicates a required field.

My Bills

Payment Type	Account Number	Amount	Details Item
▼ Payment Type *			
Business Personal Property Tax *			
Parcel Number With No Dashes or Spaces *			
Amount *			

Add Item

Customer Information

First Name * Last Name *

Address Line 1 * Address Line 2 *

City * State * Zip Code *

Phone Number * Email Address *

Payment Information

Payment Method *

Credit Card *

ax Payments

Open Monday-Friday
9:00AM - 5:00PM

Online: Payment Receipt



http://www.gunai.com

Thank you for your payment!

This service has been provided by _____ and **Point & Pay**. We value your business. Please keep this receipt for future reference.

You have made a payment to _____. Thanks for your online payment. For questions regarding your bill or payment please contact support at 1-888-123-4567

Name: Jane Doe
Address: 123 Test Drive, Tampa FL, 33987
Contact: 1234567890
Comments:

You can customize the message on the receipt

Payment ID: 6006382
Date: 10/05/11 11:06 PM
Subtotal: \$150.00
Fee: \$2.50
Total: \$152.50
Method: Credit or Debit Card(*****1111)

Item Purchased	Transaction Description	Account	Amount
☐	☐	999999999999	\$150.00

Signature: _____ **Date:** ____/____/____

By signing this receipt you agree to the terms and conditions of this service.

You will see one line item on your credit or debit card statement indicating the amount you paid and will be identified as *Halifax Health Pmt*. If you have any questions about the charges please call 1-888-891-6064.

[Print Receipt](#) [Close Window](#)



Credit Card Payments in BS&A Cash Receipting

Cash Receipting User: SHER DB: Demo_V Group: DEMO Version: 12/07/2010

Navigation: Data Entry Tasks Reports BS&A Applications Help

Buttons: Add User Audit Options View Journal Entry Test Case Attempt [0]

Applications Views

- Counter Receipt Entry
- Department Receipt Entry
- Quick Receipt Entry
- Tables: Receipts
- Program Setup

Open Receipts

- 36 Open (\$112,855.50)
- Unposted Journal Entries
- None

Receipt Information:

Rec'd Off: Jeff Backus Address: Receipt: [Next Available] Post Date: 12/14/2010

Description/Notes: Cashier: SHERJ Status: Open

Batch: CC825 Workstation:

Receipt Item	Reference	Det	Amount	Distribution
UG	018705	Det	\$412.07	Distribution

(double-click or begin typing here to add a new row)

Totals:

- Total: 9412.07
- Tendered: \$0.00
- Change: (\$412.07)

Buttons: Adding New Receipt View changes... Save Cancel

If your municipality accepts payments in BS&A Cash Receipting, you have the option to accept credit card payments in Cash Receipting without having to log into Point & Pay.

Input Credit Card Information

Swipe or Enter Card: 4111111111111111 Amount: \$412.07

Fee: \$12.16

Exp. Date (MMYY): 0315 Total: \$424.23

Card Type: Visa

AVS and CVV Info:

Street Address: Zip Code: CVV Code:

Card Signer Information

First Name: JEFF

Last Name: BACKUS

Street Address: 77 Marsh Rd

City: Haslett

State: MI Zip Code: 48840

Buttons: OK Cancel



In person through Point & Pay

Staff views this screen to begin an over-the-counter transaction


Payment Entry Form

Note: * indicates a required field.

My Bills

 Save  Delete

Payment Type: *

 Add Item

[Clear Fields](#)[Continue](#)

Cardholder Information

First Name: *	Last Name: *		
<input type="text"/>	<input type="text"/>		
Address Line 1:	Address Line 2:		
<input type="text"/>	<input type="text"/>		
City:	State:	Zip Code: *	
<input type="text"/>	<input type="text"/>	<input type="text"/>	
Phone Number:	Email Address:		
<input type="text"/>	<input type="text"/>		

Payment Information

Payment Method: *	Swipe?:
<input type="text" value="Credit or Debit Card"/>	<input checked="" type="checkbox"/>
Swipe:	

[Click here to swipe card](#)



In Person Counter Receipt

Clerk can print a receipt for payer's signature, however Point & Pay does not require a signature.

Thank you for your payment!

This service has been provided by City of Dearborn, MI and Point & Pay. We value your business. Please keep this receipt for future reference.

You have made a payment to City of Dearborn, MI, your payment was processed at Treasury office. The City of Dearborn Thanks You for your payment.

Name: ERIN SMITH
Address: 4227 SCHAEFER, DEARBORN MI, US, 48126
Contact: 2036194918
Comments:

Payment ID: 34692
Date: 09/15/10 10:33 PM
Subtotal: \$1451.87
Fee: \$43.56
Total: \$1495.43
Method: Charge(*****1111)

Item Purchased	Transaction Description	Account	Amount
Property Tax - Summer	CtyDearbornPropTxPmt	821018414027	\$1,451.87

Signature: _____ Date: ____/____/____

By signing this receipt you agree to the terms and conditions of this service.

You will see two line items on your credit or debit card statement. One line will indicate the amount you paid to the City of Dearborn and will read *CtyDearbornPropTxPmt*. If you have any questions about either of these charges please call 1-888-891-6064.

[Print Receipt](#) [Close Window](#)

Real Time Reporting

- * Access to web-based real-time reports 24/7
- * View data onscreen or export to excel
- * Customizable by:
 - Date Range
 - Payment type
 - Channel
 - Office
 - Clerk
- * Work-log reports track clerk usage

Point & Pay

Home Reports Orders Editors Admin Logout

Payment Report

Start Date: Mar 7 2012 Start Time: 12:00 AM End Date: Mar 7 2012 End Time: 11:59 PM Partner: ACC Boat Club, Inc (TX)

Office: No Filter User: No Filter Product: No Filter Channel: No Filter Group By: Channel Payment Type: No Filter Payment Method: No Filter

Update Report Download to Excel Print Report

Channel: API

Pay Id	Method	Type	Status	Date	Account	Product	Name	Fee	Pmt Amt
6010308	Credit or Debit Card - Visa	Purchase	Approved - Comp	03/07/2012 12:32 AM	1234567890	Property Taxes	Peter Kuko	\$25.00	\$1,000.00
6010308	Credit or Debit Card - Visa	Purchase	Approved - Comp	03/07/2012 12:33 AM	1234567890	Property Taxes	Peter Kuko	\$25.00	\$1,000.00
6010392	Credit or Debit Card - Visa	Purchase	Approved - PCB	03/07/2012 08:43 AM	850947	ERP	tm lagley	\$72.00	\$2,912.00
6010393	Credit or Debit Card - Visa	Purchase	Approved - PCB	03/07/2012 09:05 AM	848910	ERP	tm developer	\$72.00	\$2,912.00

Channel Summary	Processor Settlement				PWP Settlement				Debit				Total				
	Receipt Payment	Customer Paid Fee	Partner Paid Fee	Transfer	Receipt Payment	Customer Paid Fee	Partner Paid Fee	Transfer	Fee Settled by Processor	Fee Settled by PWP	Fee Total	Count	Receipt Payment	Customer Paid Fee	Partner Paid Fee	Transfer	
Credit Card Payments	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$7,874.00	\$7,874.00	\$0.00	\$0.00	\$0.00	\$0.00	4	\$7,874.00	\$7,874.00	\$0.00	\$145.60	\$7,678.40
eCheck Payments	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Refunds	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	0	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Total	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$7,874.00	\$7,874.00	\$0.00	\$0.00	\$0.00	\$0.00	4	\$7,874.00	\$7,874.00	\$0.00	\$145.60	\$7,678.40

Report Totals

Summary	Count	Receipt	Payment	Customer Paid Fee
Credit Card Payments	19	\$783.23	\$743.48	\$09.75
eCheck Payments	1	\$3.00	\$1.00	\$2.00
Refunds	0	\$0.00	\$0.00	\$0.00
Total	20	\$786.23	\$744.48	\$41.75

Deposit Summary

Agency Account #	Original	Payment Method	Deposit Amount
100004511	Net	AP	\$7.00
			PWP Total \$7.00
			Total: \$7.00

Expected Deposit on 02/08/2012

Over the Phone: IVR Payments



- Unique 800 telephone number for constituents to make payments
- Fully-featured IVR system accepting all credit and debit cards
- Option to connect to hosted data
- Presentation of convenience fee prior to payment
- Unique confirmation number generated for all payments
- Option to speak to live operator



Transaction Flow

- **Money Deposits 48 hours from end of day.**

example: Monday ends at midnight, 48 hours takes place, when you check your bank account on Thursday deposit has been made.

- **Money can be deposited as one lump sum, or multiple deposits to same or different bank accounts, based on product type.**
 - **Access to deposit in route information is available 24/7.**
-



Implementation

Week 1: Complete Product Worksheets and Client Application to set up each payment type; order Merchant IDs

Week 2: Receive welcome kit

Week 2-4: Receive card readers

Week 3-4: Receive test links and test credit cards

Week 3-5: Schedule and complete online training

Week 5-7: Go live

Timeline may vary by system customization

Personalized Support



- Dedicated Account Manager and Project Manager
- Individual training for agency personnel
- Direct support for customers 24 hours a day, 7 days a week
- Personal assistance to resolve customer charge-backs

You have unique needs... Point & Pay has intuitive payment solutions.



Convenience Fee Pricing

*3 year contract.
The \$2000 flat fee is for the life of time used.*

\$500 set up fee

\$50 monthly maintenance

fee or a \$2000 flat fee *- no more fees
after 3 years*



VISA

Card Readers

2 card readers for free per department.

Each additional card reader is \$50.00 each.

Absorbed Pricing Available

Convenience fee pricing

Credit/Debit 2.8% with a

\$2.00 minimum

E-Checks

\$1.50 up to \$10,000

\$10.00 over \$10,000



Contact Information

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