

City Clerk

From: Katie Pereny
Sent: Thursday, February 20, 2025 1:17 PM
To: City Clerk
Cc: Dennis Dombroski; David Lipovsky
Subject: Online permitting and payments

The building department is interested in adding the capability for our customers to complete their permit applications online, receive invoices for permits, and pay for the permits online. The City of Sault Ste Marie also had CivicPlus design their website and I was able to do all of this online and get a permit the very next day. This would also give our customers the ability to use a credit card, which currently they may not. The payment system used by the Soo is Point and Pay. Currently we have Doxo for DPW bills to be paid online. I am not sure who set up Doxo but we are wondering if someone can contact Doxo and see if they have this capability. If not, we are wondering if we could look in to Point and Pay. Our website currently has the ability to have fillable forms but we are not sure how those can be implemented. If we can figure that out that could possibly take care of the step of completing the application online. I have no idea on the cost of this and am looking for someone to get more information and see if this is possible. Thank you.

<https://www.pointandpay.com/>

<https://www.doxo.com/business/provider/city-of-mackinac-island-2C05805>

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