

Questions for the August 14, 2024 Special Meeting

1.) Parking/ Shuttles

- a. General parking costs – will those who had free parking through MIFC now be charged for parking?
- b. Valet Parking – for those who had valet parking through MIFC in St. Ignace – where do people call to have their car pulled, what dock will their valet car be brought to, if cars are brought to MIFC dock 3 will a shuttle be available between there and the Shepler dock
- c. Will Shepler's be willing to pick up passengers from other private parking locations such as the public marina or the Anthony's Rock garages in St. Ignace or other private parking locations in Mackinaw City?
- d. Seasonal and year-round staff parking - If MIFC were to stop running, where would the seasonal and year-round staff park that are currently in MIFC parking? Will they need to move to a new lot or will the shuttles go to those parking lots as well.
- e. Year-Round Commuters - We purchase year-round commuter passes from MIFC so our employees can commute in the winter. Can the pass holders switch to Shepler's ferry passes and will they be honored without the surcharge in the winter?

2.) Freight

- a. Cost and process for hauling small freight items such as toilet seats, hardware items
- b. Private horses (to not incur the extra costs of hauling via trailer through Arnold Freight) Possibility of the use of the Anna May for this if MIFC operations are suspended

- 3.) Handling of types of passes other than resident & Tickets
 - a. Commuters, VIPs, Island Comp. Residential passes, Hotel VIP pass – do these not qualify to be traded in for a Shepler's pass / will they also not be subject to the \$5.00 winter surcharge?
 - b. MIFC sold year-round commuter passes (\$895.00) which were to include the \$5.00 surcharge, will these passes be honored without the \$5.00 surcharge like the resident passes?
 - c. Not honoring ferry tickets sold through hotels after September 1st, will customers need to seek a refund from the Hotels?
 - i. Recommended that these tickets be honored through the rest of the 2024 summer season
 - ii. Further clarity / explanation on the process of how the trading in of various types of MIFC tickets will be handled.
- 4.) If operations are moved only to the Shepler's dock (on Island) – adding additional staffing to the head of the dock to assist with things such as grocery pick up and traffic flow
- 5.) Having a Shepler employee come to the Island to exchange passes from MIFC to Shepler's
- 6.) What would be the issues if the City Council allowed the suspension of MIFC, but not until after Labor Day?

- 7.) Potential issues with parking / staging for Mackinac Island Carriage Tours (MICT) if MIFC is allowed to shut down and all business is run off the Shepler's dock
- a. Carriages in front of Shepler's already causes a large amount of congestion without it being the only dock in operation. If the suspension of MIFC goes through, it would be nice if MICT would not stage their carriages in the middle of the road between their loading point and Windermere Point
 - i. Maybe empty carriages should not stage any further than French Lane / Mary's Bistro area, and no sooner than the Lilac Tree Hotel area?
 - b. Hotel shuttles / taxis / drays should not be stopping directly in the front entry way (curb cut) area of the Shepler's dock. It causes unnecessary confusion. With porters attempting to pick up and drop off luggage, and residents attempting to pick things up from the boat, it causes confusion and adds to the congestion