CODE 101

Agenda

Introduction - Team

Code Compliance Mission/Philosophy

How do Code Compliance Violations Work?

What happens after the Special Magistrate Ruling?

What has been accomplished so far

Future of Code Compliance within the Town

Code Compliance Team

Community
Standards Director
(planning/zoning,
code compliance
and assist building)

(1) Full Lead Time Code Compliance Officer

(2) Part Time Code Compliance Officers

Note: This is current configuration but not budgeted

Mission/Philosophy

The Town of Loxahatchee Groves Code Compliance Division mission is to protect the health, safety and welfare of Loxahatchee Groves residents, visitors & property through education, cooperation and voluntary compliance.

Our objective is to assist residents in violation with the process towards compliance. We accomplish this through communication and education.

The Town Council's Directive is to be complaint driven except for critical issues including FDAs, authorized clearing or construction, illegal manure, RVs visible from the Road and unpermitted uses such as commercial vehicles.



How Do Code Compliance Violations Work?

- Complaint received
- Courtesy Notice of Violation
- Notice of Violation
- Special Magistrate Hearing (Twice a month)
 - Code Violation exists
 - Compliance Date

Fine Assessed and Lien filed

Fine will continue to run until compliance is confirmed by Town Staff



What happens after the Special Magistrate's Ruling?



- Possible Foreclosure Action or Wait for some action against the property
- Foreclosure action based upon the Town's Foreclosure Policy.
- Special Magistrate approves foreclosure action
- Case turned over to attorney for filing of foreclosure action



Better compliance of FDA, Tree Removal, Unpermitted Work, Commercial Operations and Site Triangle violations

Handled new initiatives - RV

Recognized weaknesses in the ULDC

Reduced illegal dumping – garbage rules

Improved Town Appearance – eliminated tires on right of way

What has been accomplished by Code Compliance

Existing Code Compliance Operations

Limited Code Compliance Staffing - 1 full time Code Officer (40 hours a week) and 2 Part Time Code Officers (Total 40 hours a week or 32 hours a week) with difficulty Hiring and Retaining Staff

Heavy Workload Level - Pulling staff from other Departments and Responsibilities to Perform Code Compliance Work (Building, Public Works etc.)

Predominately Retroactive - Limiting code violations to only complaint driven except for critical issues including FDAs, authorized clearing or construction, illegal manure, RVs visible from the Road and unpermitted uses such as commercial vehicles.

Reorganizing Division from private provider such as creating processes and procedures

Dealing with Code Deficiency and how the impact Code Compliance

QUESTION

Do we reset or continue our course of action?



Future of Code Compliance

Recommended Code Compliance Team

Community Standards Director

(2) Full Time Code Compliance Officers (1) Part Time Code Compliance Officer

Continued Code Compliance Technology



Takeaways and Direction

Focusing on being proactive

• Will result in more complaints

Advancing with new technology

- Will result in faster processes
- Make Town more efficient
- Provide performance measures

Adopting and amending ULDC

• Will result in more complaints

Need resources

Need appropriate staff levels and equipment which will impact budget

Thank you

Caryn Gardner-Young
Community Services Director
Town of Loxahatchee Groves

