



TRANSFORMING COMMUNITY DEVELOPMENT

Q2 Review Loxahatchee Groves, Florida

Maria Pineda, Account Manager

Bill Hudson, Regional Manager- East Florida

June 20th, 2023



What to Expect

- ✓ Previous Quarter Recap
- ✓ Scope Review
- ✓ Measuring Success
- ✓ Our Performance
- ✓ Looking Forward



Scope Review

Services Provided At Loxahatchee Groves:

Full Building Department Services

- Building Official
- Plan Review
- Building, Electrical,
Plumbing and
Mechanical Inspections
- Permit Tech Services



Previous Quarter Recap Q1

Completed Action Items	Outstanding Action Items	Wins
<ul style="list-style-type: none">• Inspections were conducted on time• Transition of new Building Official	<ul style="list-style-type: none">• Working on incorporation of standards and procedures• New permit tech staff	<ul style="list-style-type: none">• Contract renewal• Town is satisfied with Ed

Measuring Success – Inspections completed for Q2 April, May and June (up to 6/7/23)

April 2023

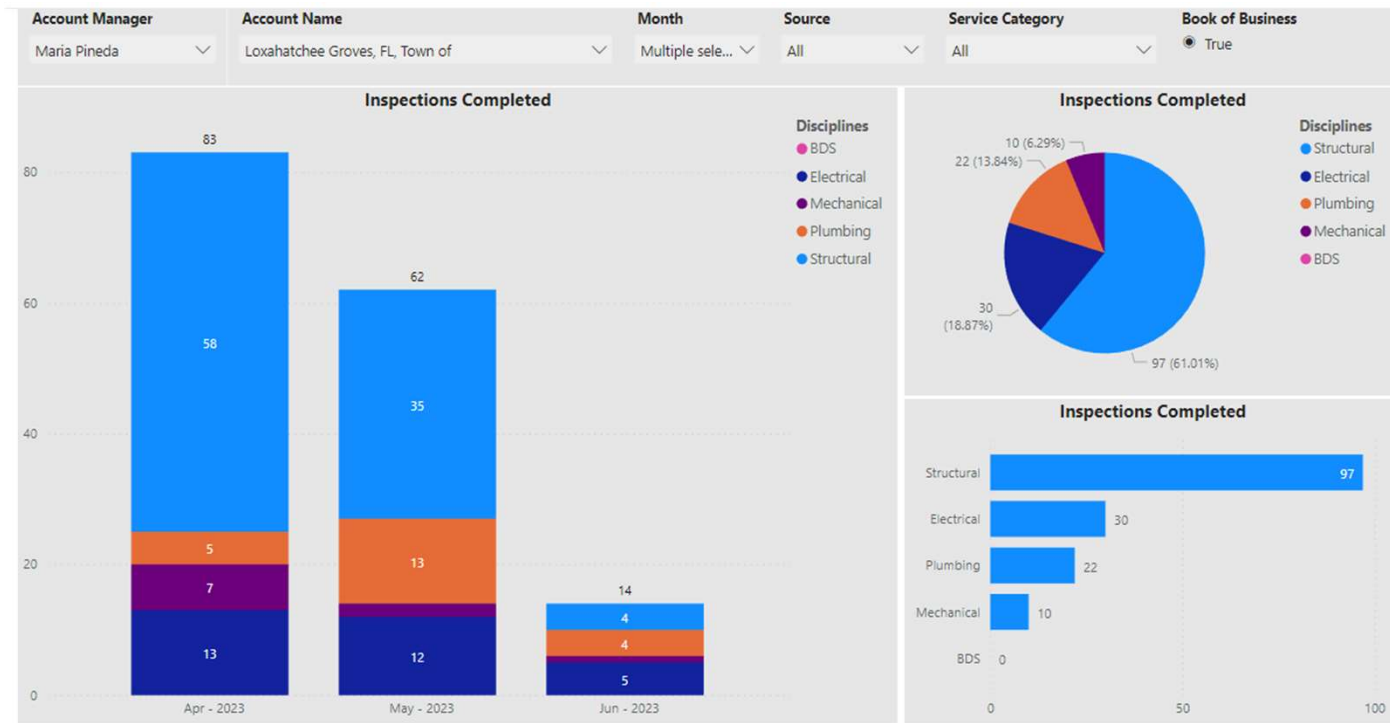
Total # permits 39
Total # inspections completed 83

May 2023

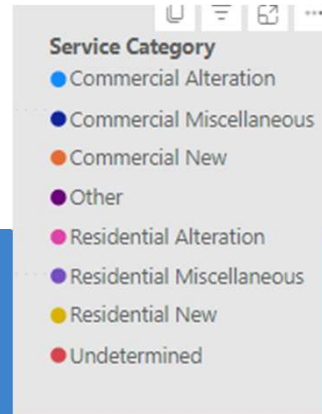
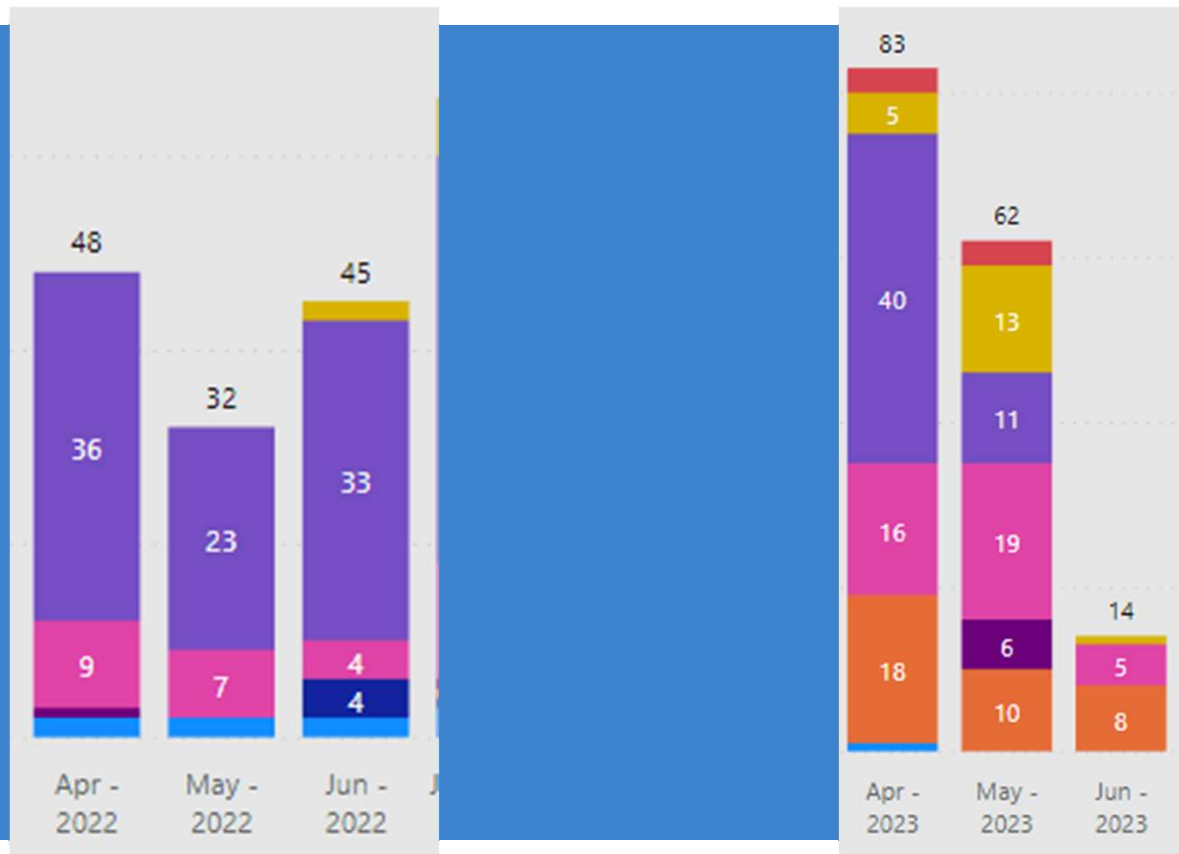
Total # permits 33
Total # inspections completed 62

June 2023

Total # permits 5
Total # inspections completed 14

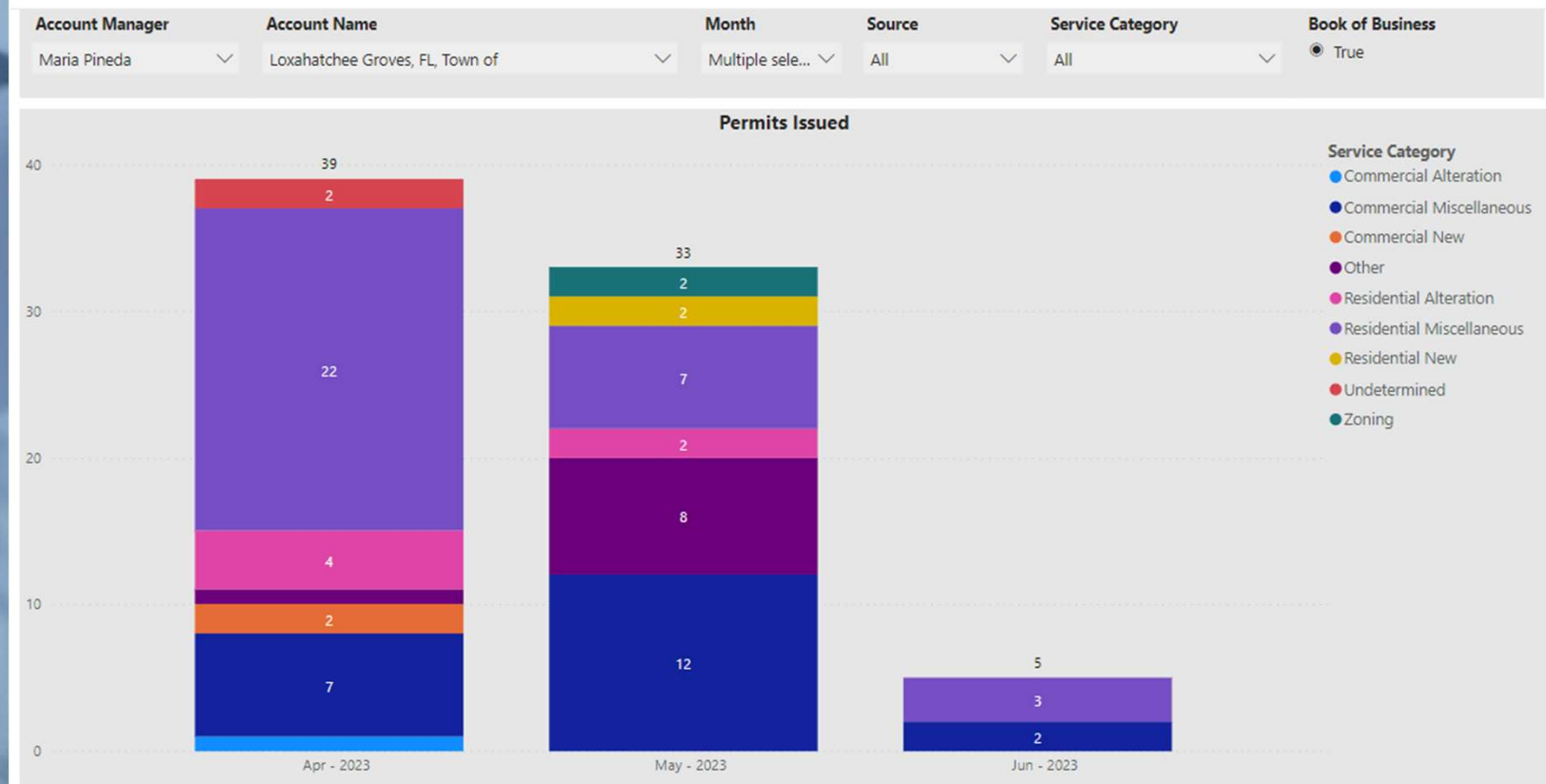


Comparison of Inspections completed for Q2 of 2022 and 2023



- In 2022 there were more residential misc. inspections.
- 2022 has fewer commercial inspections than 2023
- The volume of inspections have gone up in 2023
- 2023 has a variety of inspections

Measuring Success – Permits issued for Q2 April, May and June (up to 6/7/23)



Measuring Success – Submittals Completed for Q2 April, May and June (up to 6/7/23)



Looking Forward- Action Plan

Action Item	
Work with Town to supply the growing needs.	
Provide a replacement for Permit Tech	
Continued refinement of Customer Service	
Continue to provide metrics to Manager for Council Update	

Wrap Up

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